



# BIZKAIA 21 PROGRAMME (2011-2016)

 **Bizkaia**  
foru aldundia  
diputación foral

### 2016 results

1



2

Some significant indicators



3

Achievements linked to the PB21



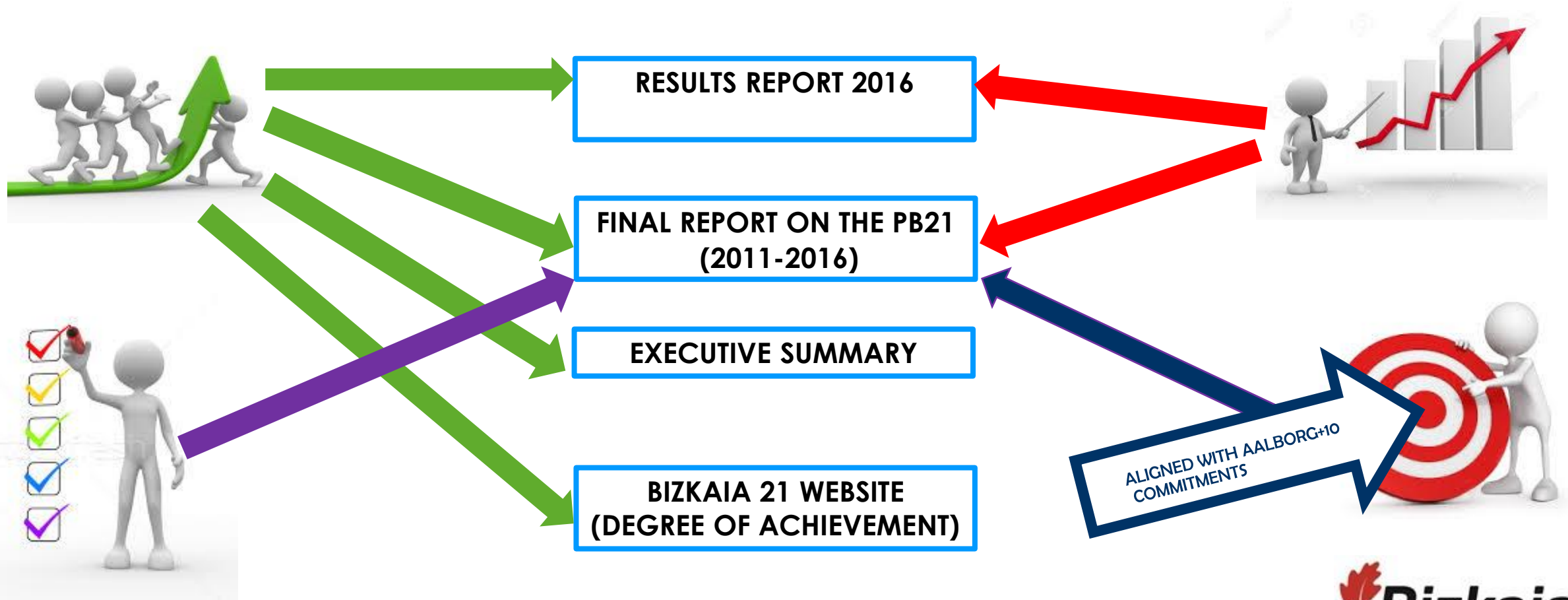
Survey of Sustainability Agents

4





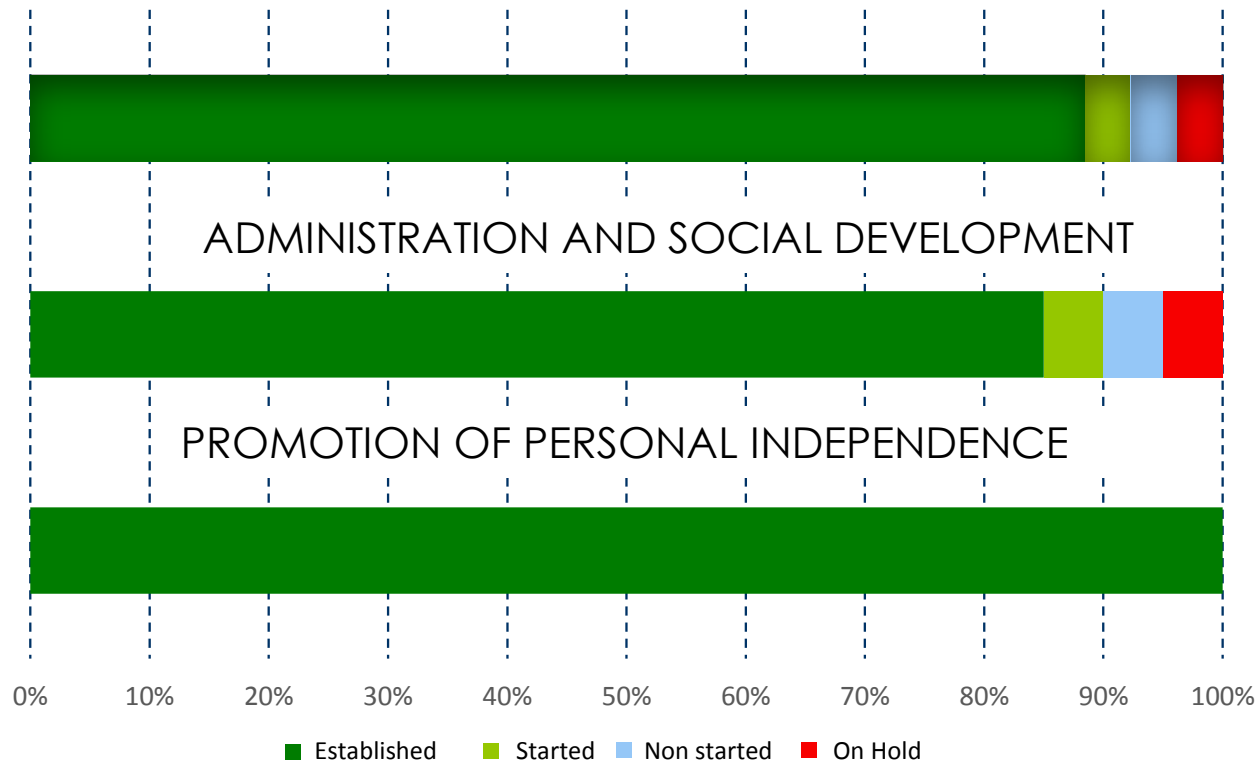
## EXPLANATION



Each action, as is standard, has been assigned a status from the following list:

- On hold
- Not started
- Started
- Established





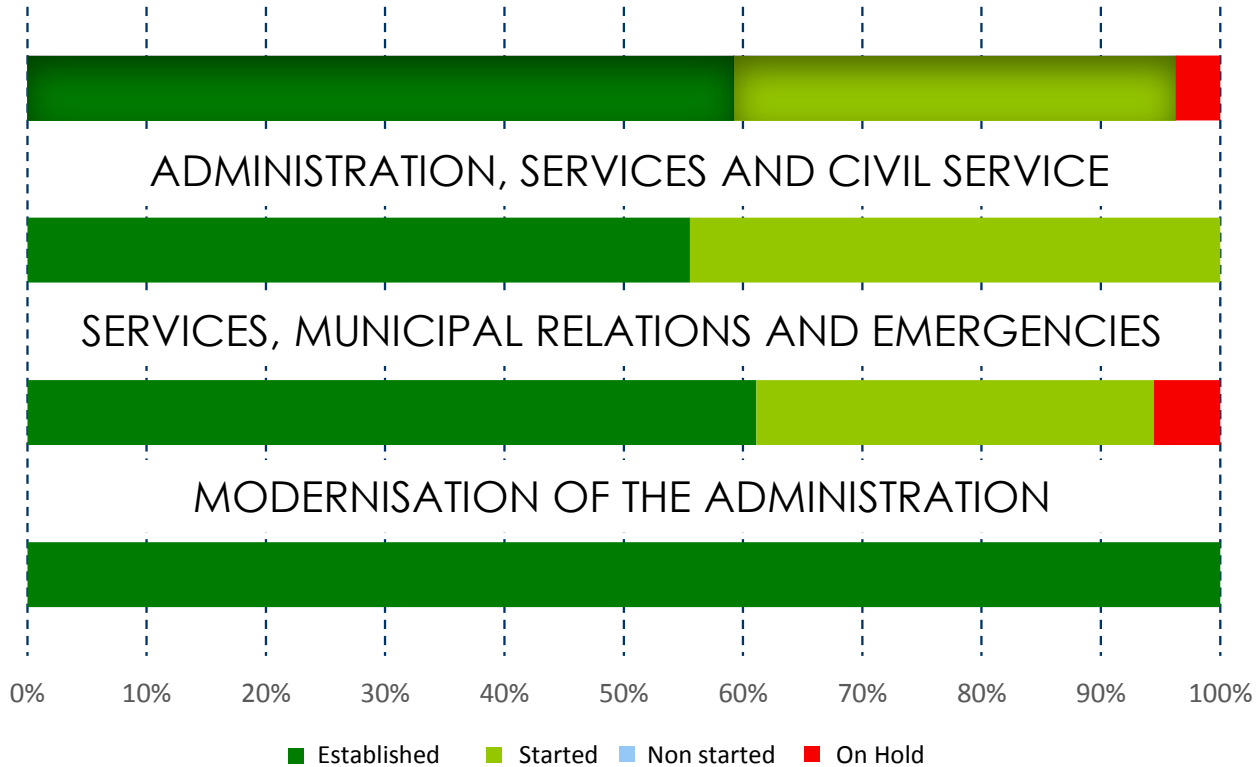
- 26 actions
- None shared
- 2 General Directorates
  - ADMIN. AND SOCIAL DEVELOP. (20)
  - PROM. OF PERSONAL INDEP. (6)

**7.3.4.A. Identify learning needs, particularly amongst the older population, in order to offer training which reduces the knowledge gap.**

**7.3.4.C. Promote the 'Adineko' travel programme for older people.**



## PUBLIC ADMIN. AND INSTIT. RELATIONS



-27 actions

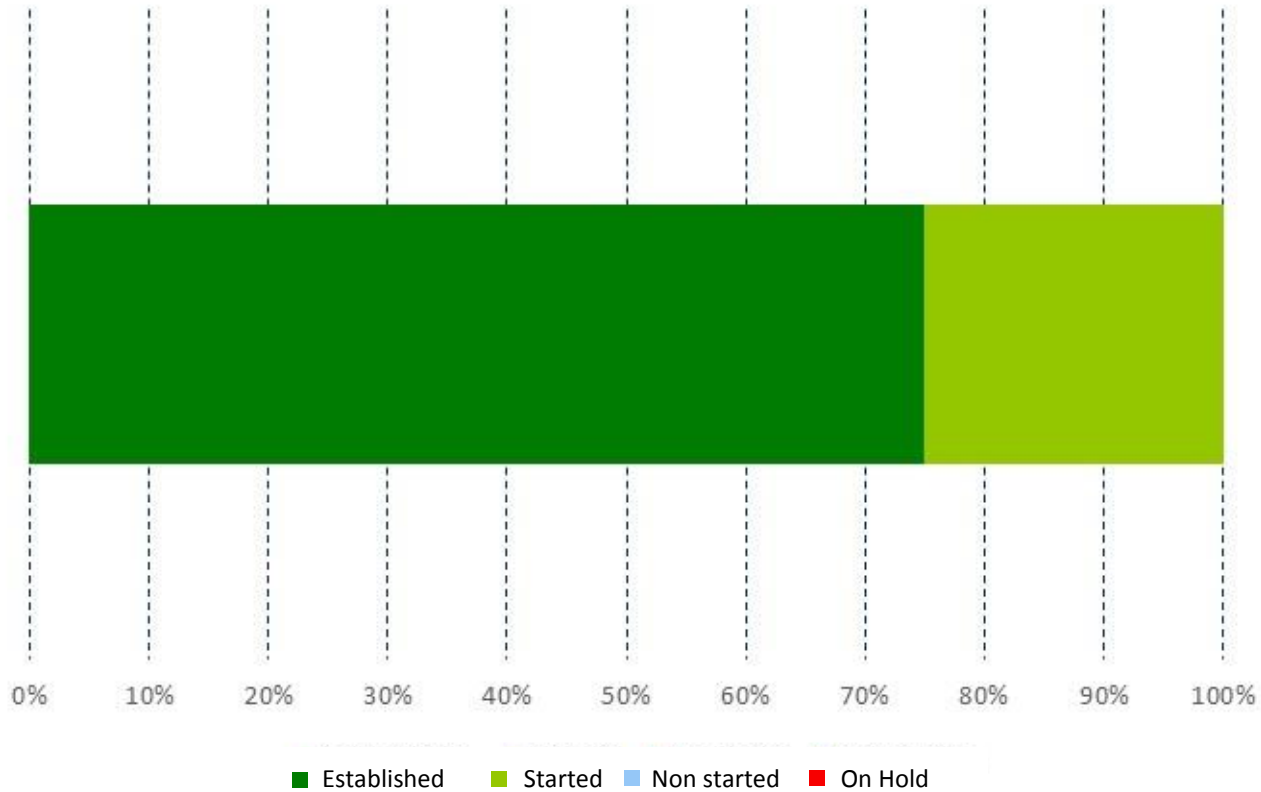
-5 shared

-3 General Directorates

- ADMIN., SERVICES AND CIVIL SERVICE (9)

- SERVS., MUN. RELATIONS AND EMERGENCIES (18) 5C

- MODERNISATION OF THE ADMIN. (2)

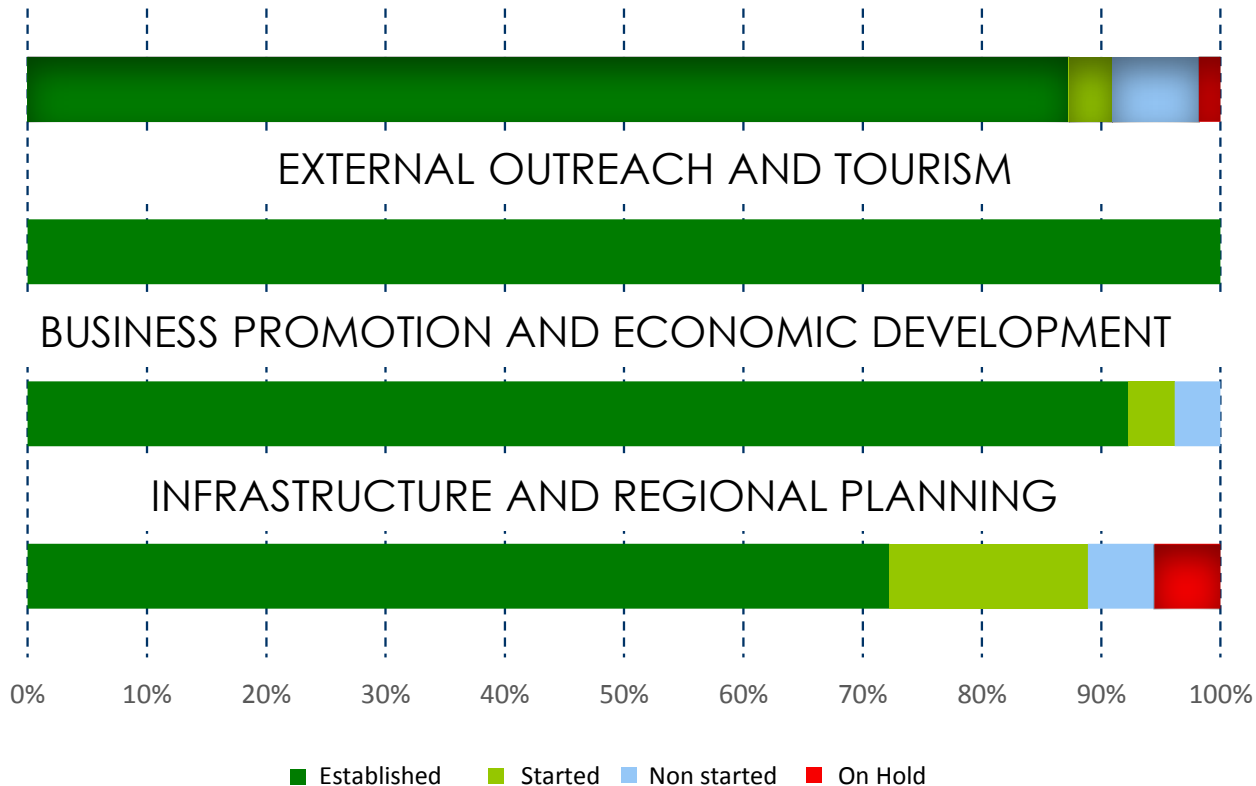


- 4 actions

- 2 shared

- 1 General Directorate\*

- BISCAY OBSERVATORY (4) 2C



– 55 actions

– 7 shared

– 3 General Directorates

– EXTERNAL OUTREACH AND TOURISM (11)

– BUSINESS PROM. AND ECONOMIC DEV. (26) 1C

– INFRASTRUCTURE AND REGIONAL PLANNING (18) 6C

## BUSINESS PROMOTION AND ECONOMIC DEVELOPMENT

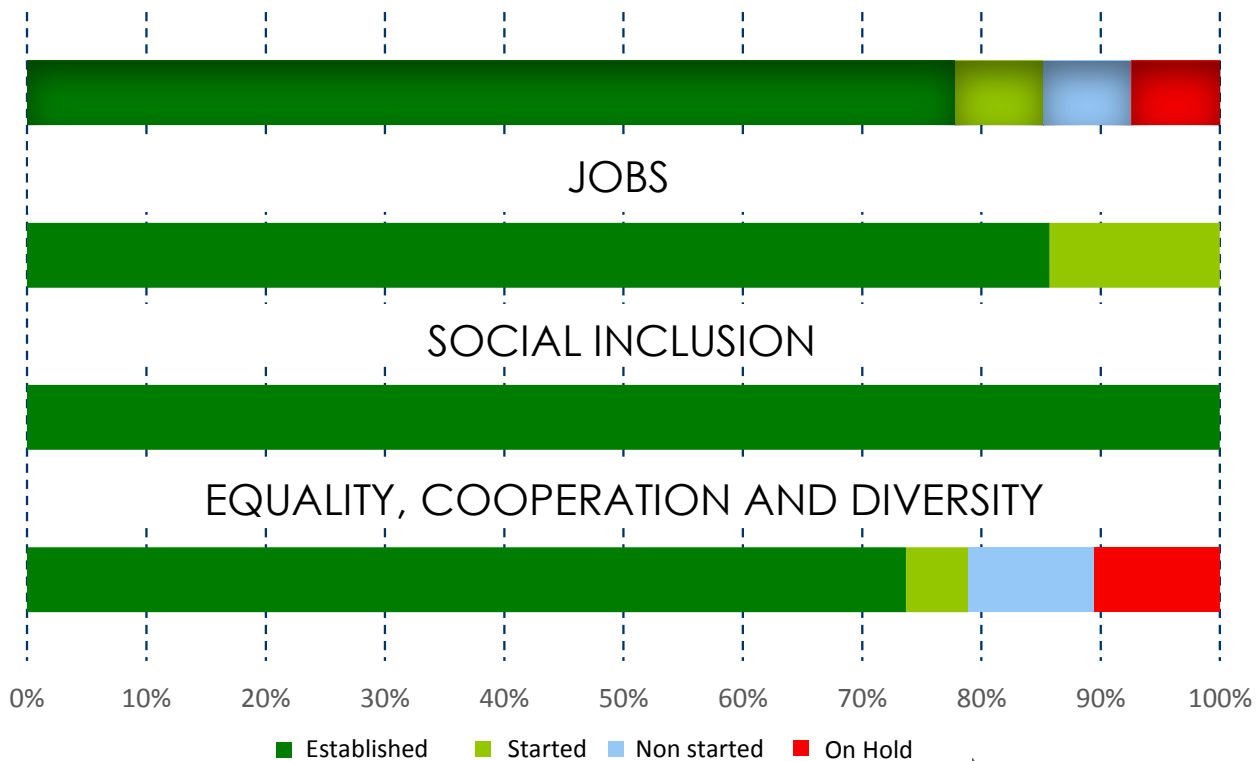
8.5.2.A. Promote collaborative research for sustainable development between universities, technology centres, cooperative research centres, foundations and R&D sectoral associations.

8.5.4.A. Provide institutional support to the various clusters across the Historical Territory of Biscay, in pursuit of the Objective.

## INFRASTRUCTURE AND REGIONAL PLANNING

6.1.1.B. Run awareness-raising courses and conferences for planning managers which are geared towards promoting the need for sustainable transport criteria in the planning system.

6.1.5.B. Encourage and collaborate in the creation of dedicated public transport lanes and high-occupancy vehicle lanes.



- 27 actions
- None shared
- 3 General Directorates
  - JOBS (7)
  - SOCIAL INCLUSION (1)
  - EQUALITY, COOP. AND DIVERSITY (19)

### EQUALITY, COOPERATION AND DIVERSITY

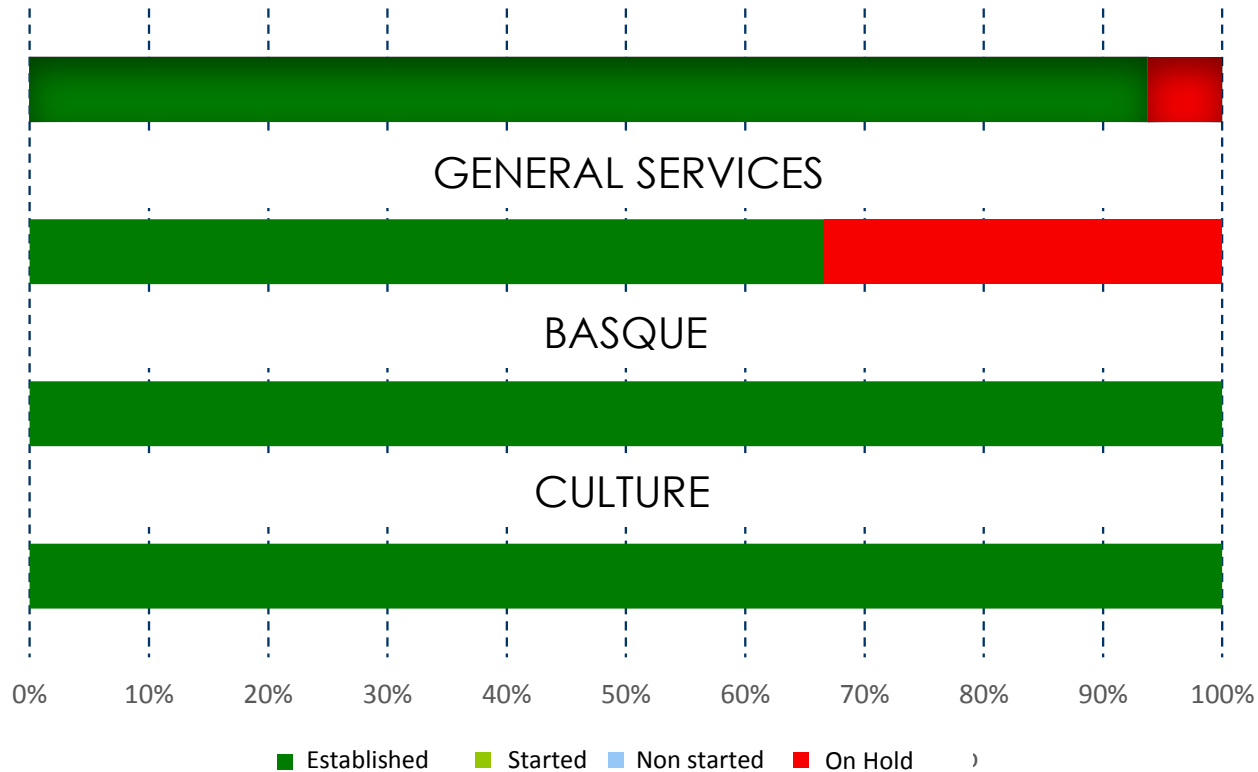
**10.3.2.A. Run awareness-raising campaigns on ecological debt and foreign debt, emphasising their close relationship.**

**10.3.2.B. Calculate the balance of ecological/foreign debt for the Historical Territory of Biscay, and make a 'repayment' in the form of sustainable projects in foreign countries.**

**4.2.1.A. Coordinate a round table of fair trade associations and suppliers to raise awareness and develop proposals.**



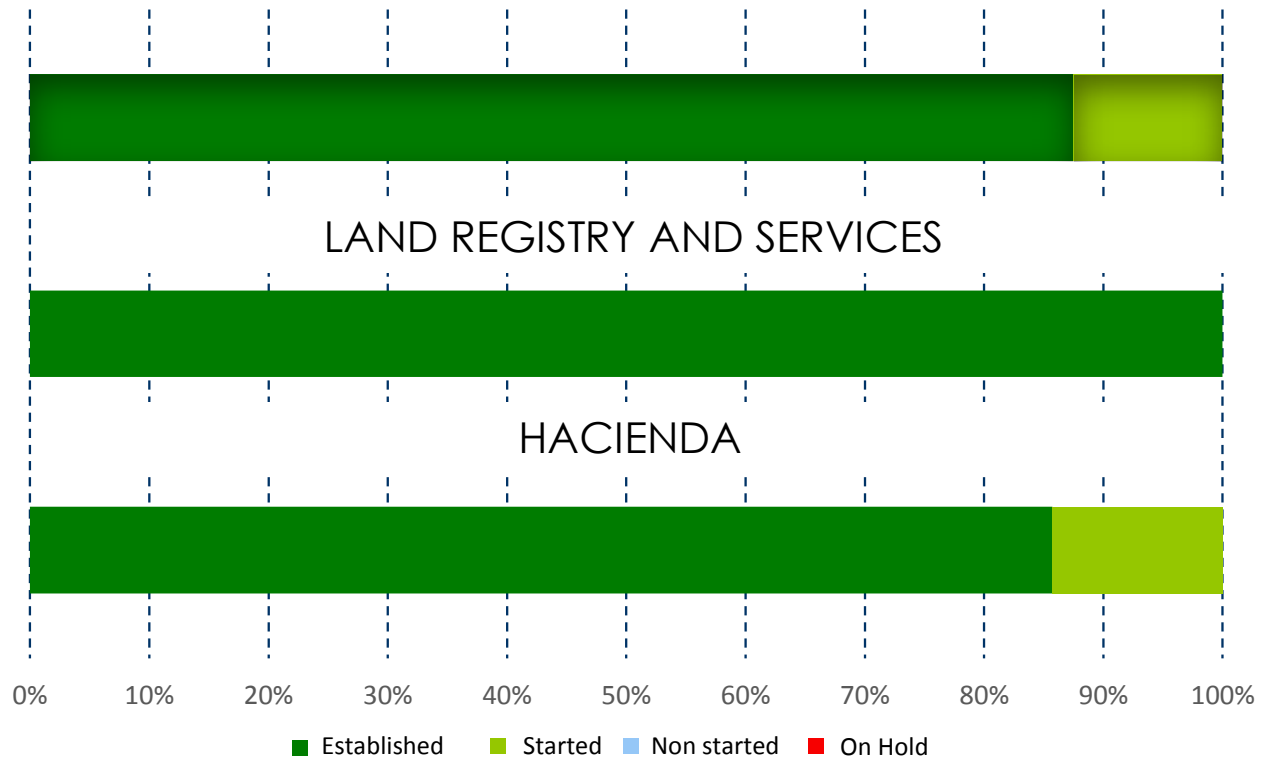
## BASQUE AND CULTURE



- 16 actions
- None shared
- 2 General Directorates
  - GENERAL SERVICES\* (3)
  - BASQUE (9)
  - CULTURE (4)

**7.1.2.C. Coordinate with other institutions to develop the Basque Physical Activity Plan by setting up a foundation to promote physical activity in the Basque Country. Said foundation should pool the efforts of public bodies as well as of private businesses and teaching institutions.**

## HACIENDA AND FINANCE



- 8 actions

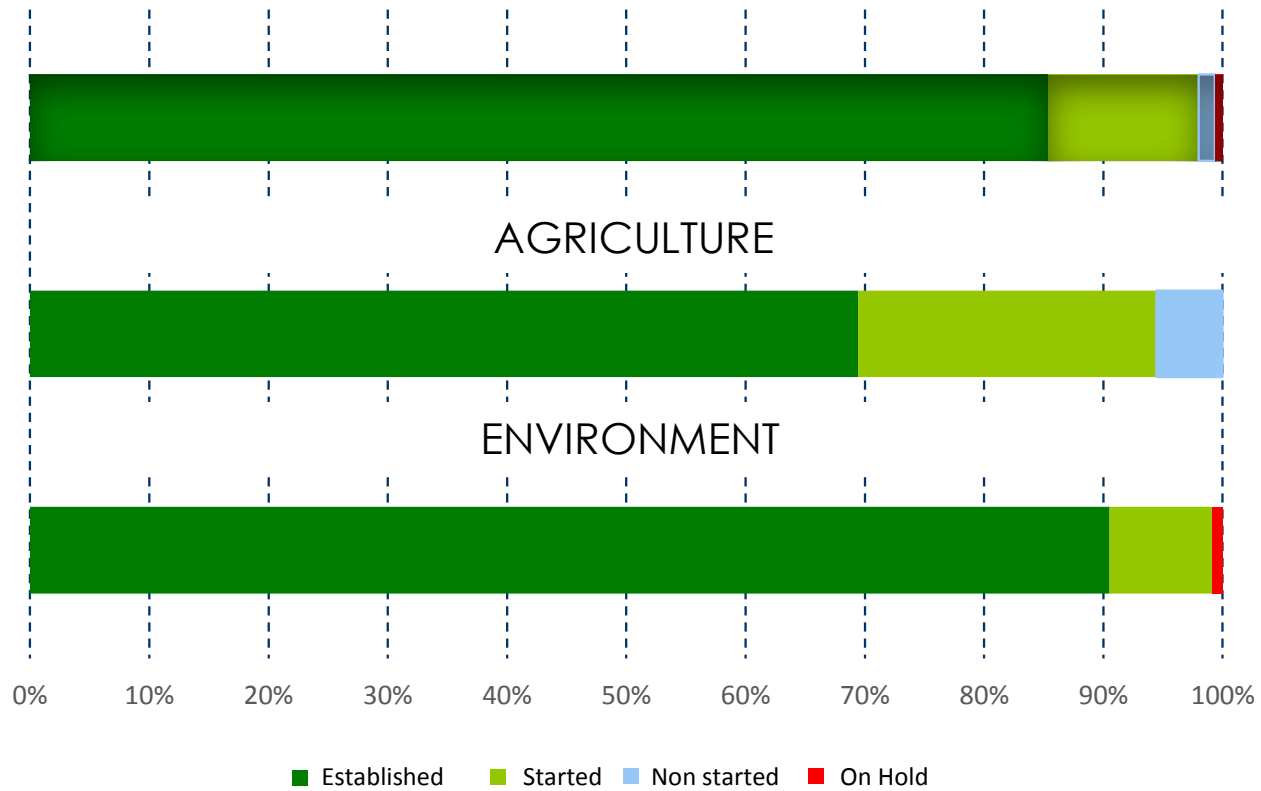
- None shared

- 2 General Directorates

- LAND REGISTRY AND SERVICES (2)

- HACIENDA (6)

## SUSTAINABILITY AND THE ENVIRONMENT



– 150 actions

– 9 shared

– 2 General Directorates

– AGRICULTURE (36) 2C

– ENVIRONMENT (116) 11C

### AGRICULTURE

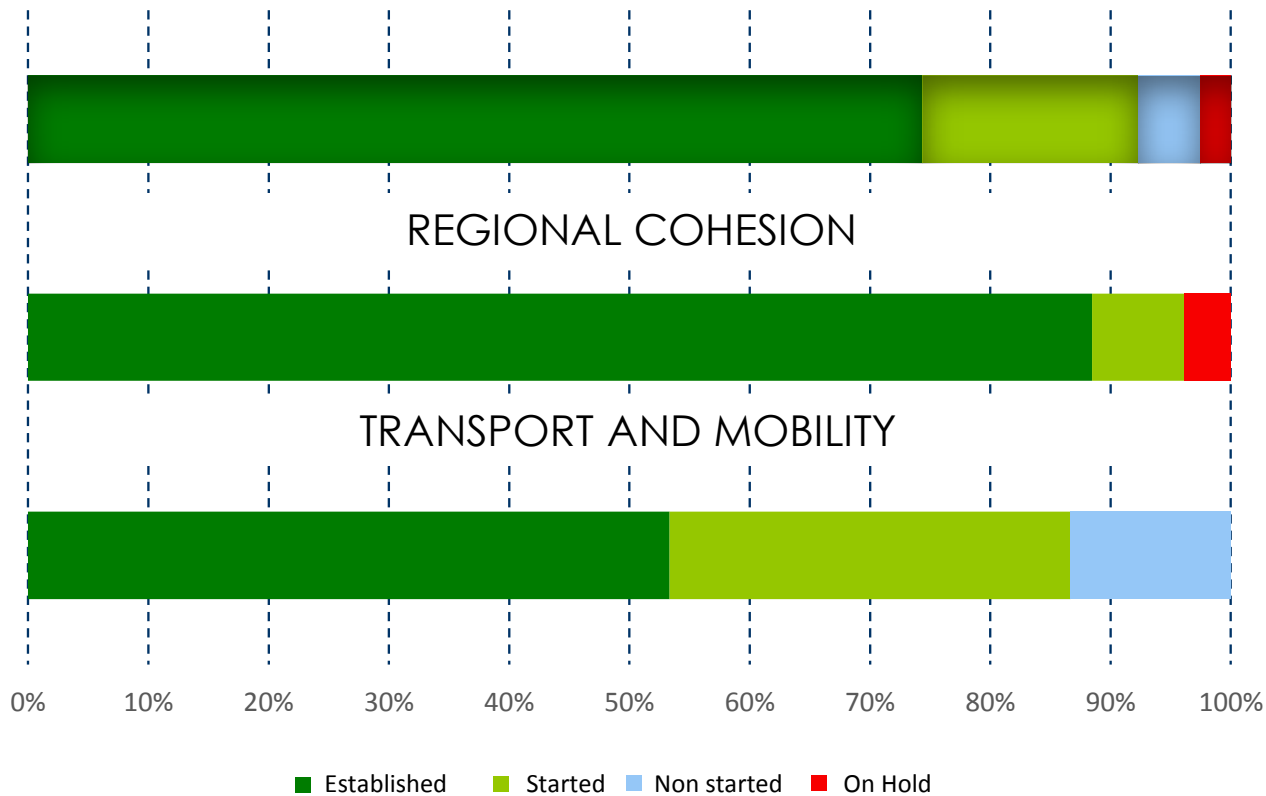
4.3.4.E. Promote composting on farms

7.1.3.B. Run awareness-raising campaigns on the benefits of using organic agricultural produce.

### ENVIRONMENT

2.2.1.B. Calculate the Human Development Index for Biscay annually, and analyse how it evolves.

## TRANSPORT, MOBILITY AND REGIONAL COHESION



-39 actions

-5 shared

-2 General Directorates

- REGIONAL COHESION (26) 5C

- TRANSPORT AND MOBILITY (15) 4C

## TRANSPORT AND MOBILITY

6.1.1.B. Run awareness-raising courses and conferences for planning managers which are geared towards promoting the need for sustainable transport criteria in the planning system.

6.1.2.B. Establish intermodal hubs next to large hubs of business activity.

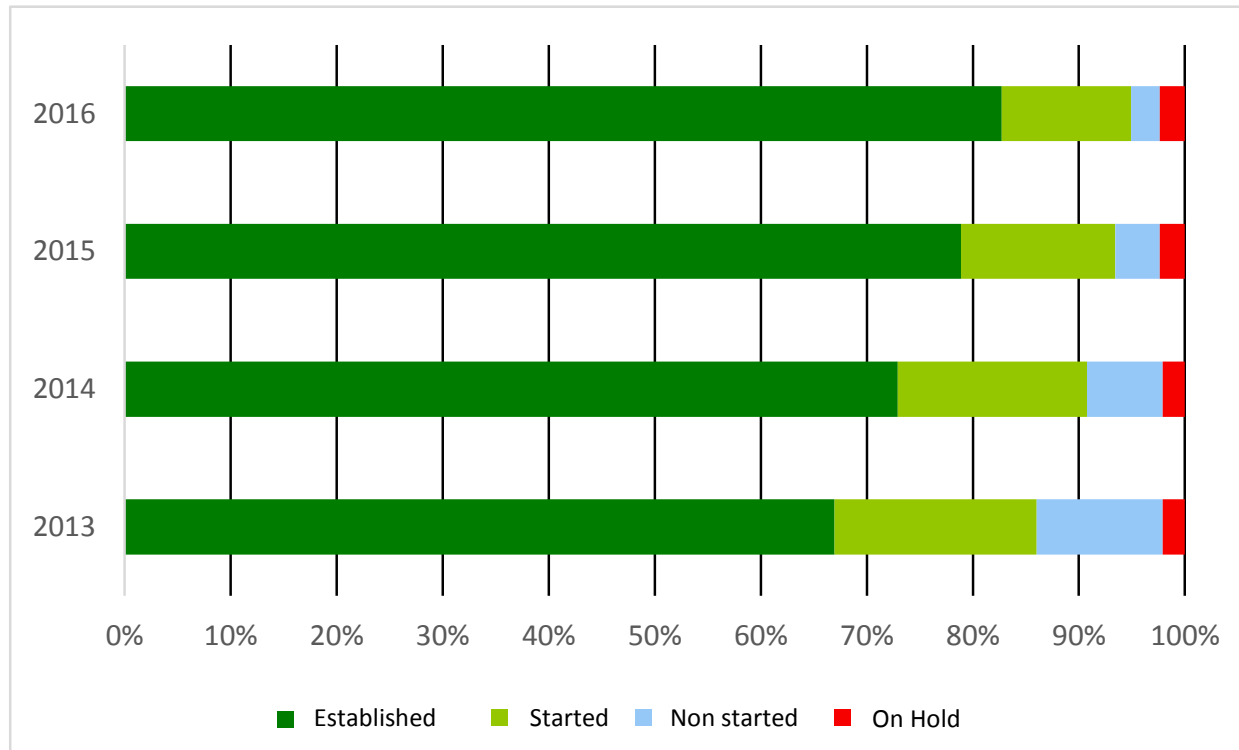
## REGIONAL COHESION

4.4.2.E. Promote energy efficiency in buildings through agreements with municipalities, along with the development of specific measures to be included in general planning regulation.

## OVERALL PROGRESS

**53**  
**15.77%**

**23**  
**6.85%**



**31**  
**9.23%**

**1**  
**0.30%**



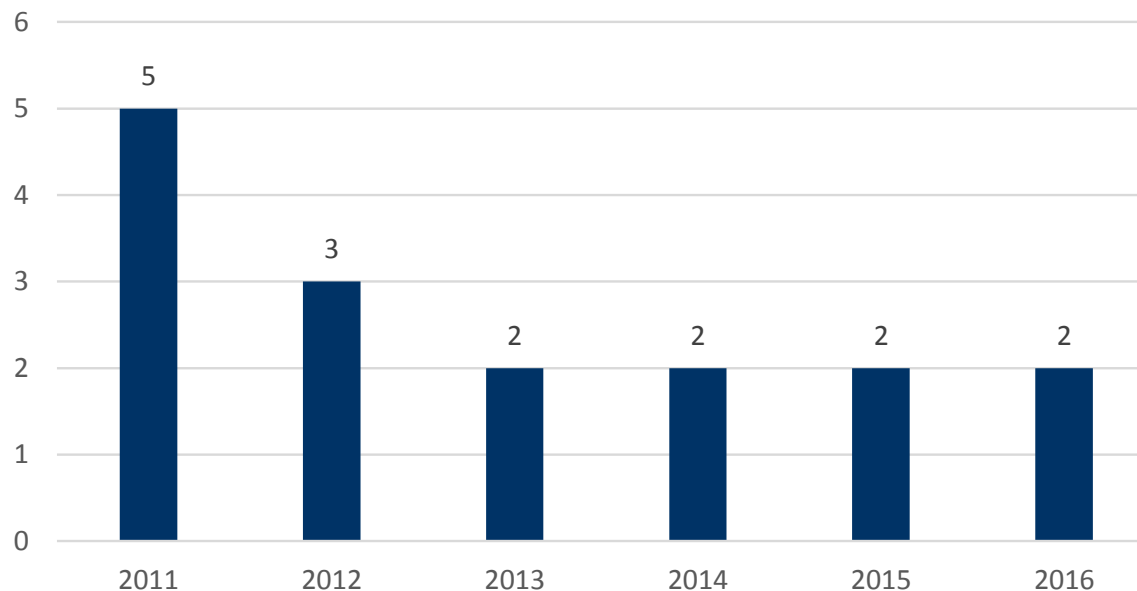
## Some significant indicators

## 1st AC+10. Governance



- SL 1.1. Encourage institutional cooperation and coordination at different levels
  - Obj. 1.1.1. Develop policies around coordination between D.F.B. Departments

**No. meetings held by Sustainability Agents**

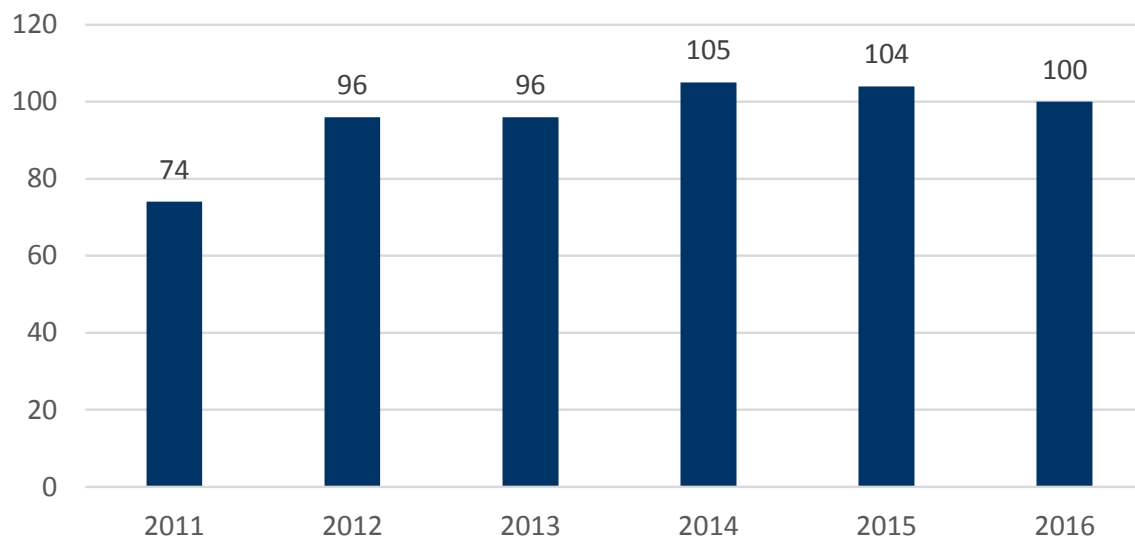


## 1st AC+10. Governance



- SL 1.1. Encourage institutional cooperation and coordination at different levels
  - Obj. 1.1.2. Integrate mainstreaming as an organisational element for improving the consistency and coherence of regional policies

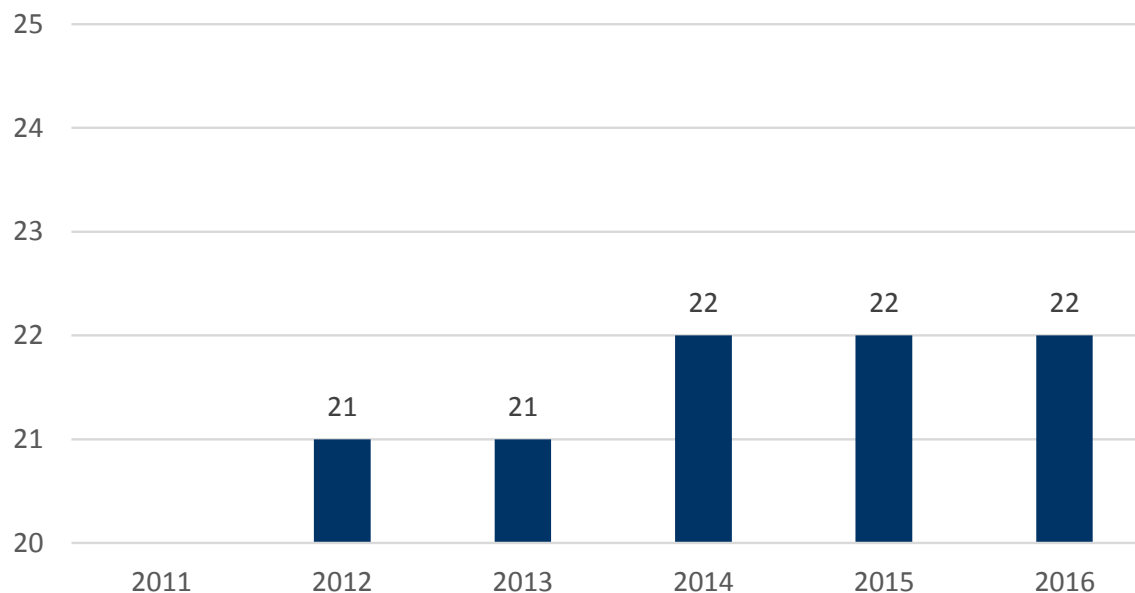
**No. cross-cutting actions on youth**



## 1st AC+10. Governance

- SL 1.2. Establish a sustainable system of public services
  - Obj. 1.2.1. Encourage the coordination, pooling or partnering of public services and resources to promote a sustainable system

No. services pooled

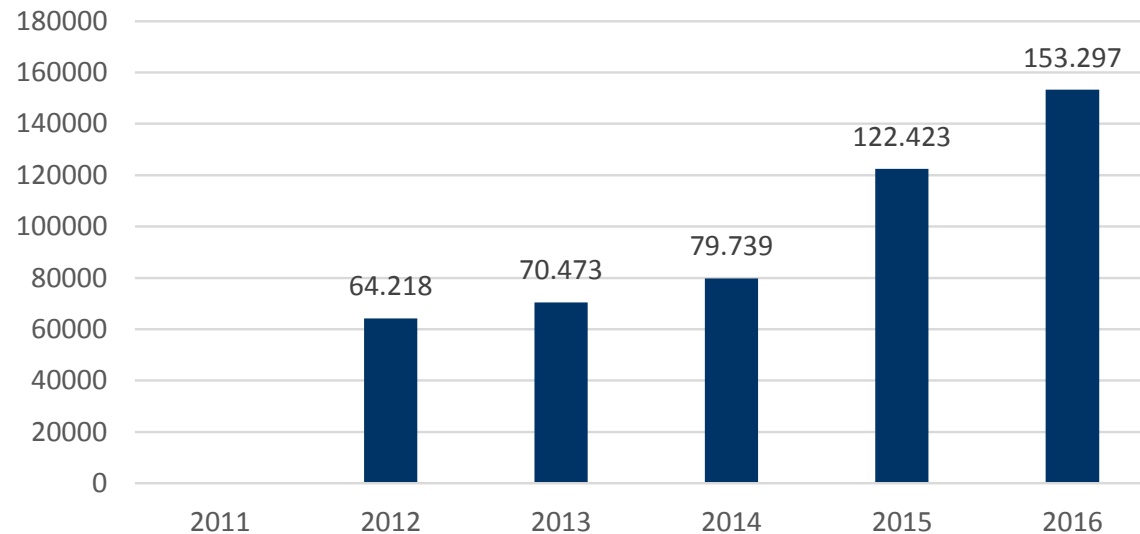


## 1st AC+10. Governance



- SL 1.2. Establish a sustainable system of public services
  - Obj. 1.2.2. Improve the level of customer service provided to the population via a benefits and services system which is equitable, effective, accessible and understandable, and always user-centred

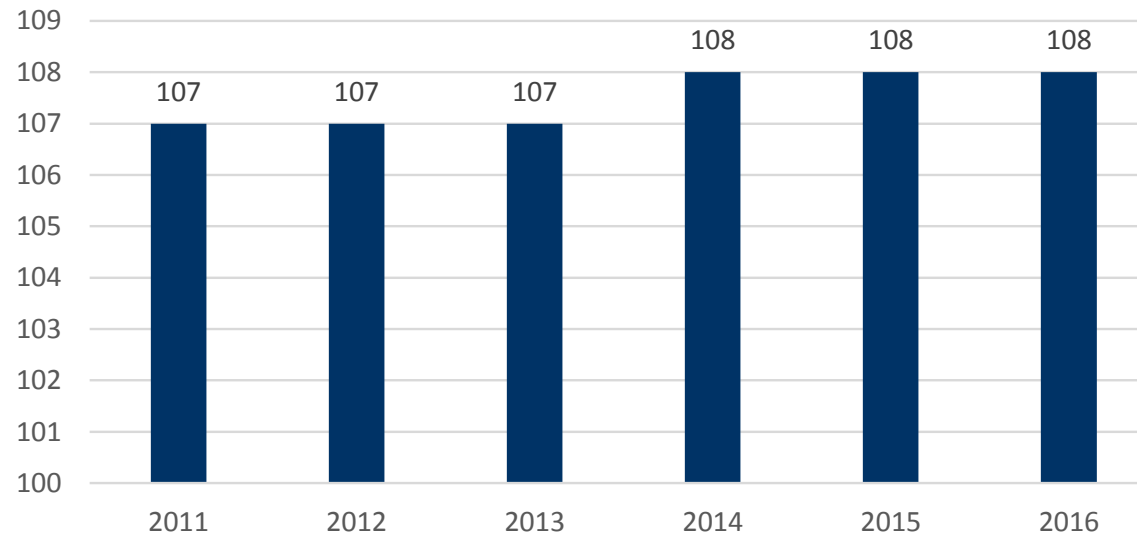
**No. service users who used the electronic system**



## 2nd AC+10. Local management towards sustainability

- SL 2.2. Integrate sustainability in the various Administrations in Biscay
  - Obj. 2.2.3 Encourage the different Administrations across the region to collaborate with the European Sustainable Cities and Towns Campaign

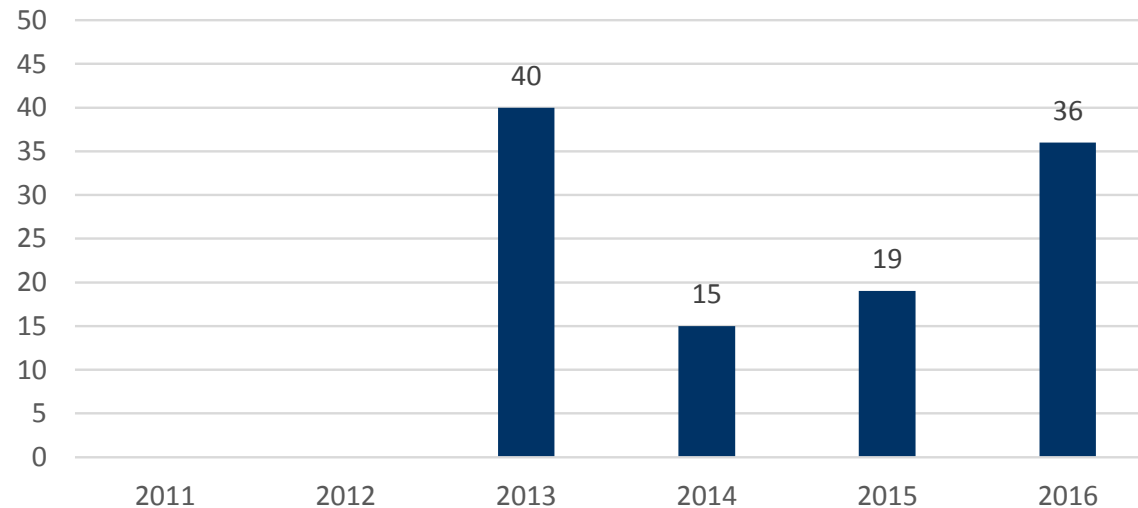
**No. municipalities affiliated to European initiatives and projects**



## 2nd AC+10. Local management towards sustainability

- SL 2.3. Integrate sustainability in the education sector in Biscay
  - Obj. 2.3.2. Encourage the exchange of sustainability experiences in the education sector

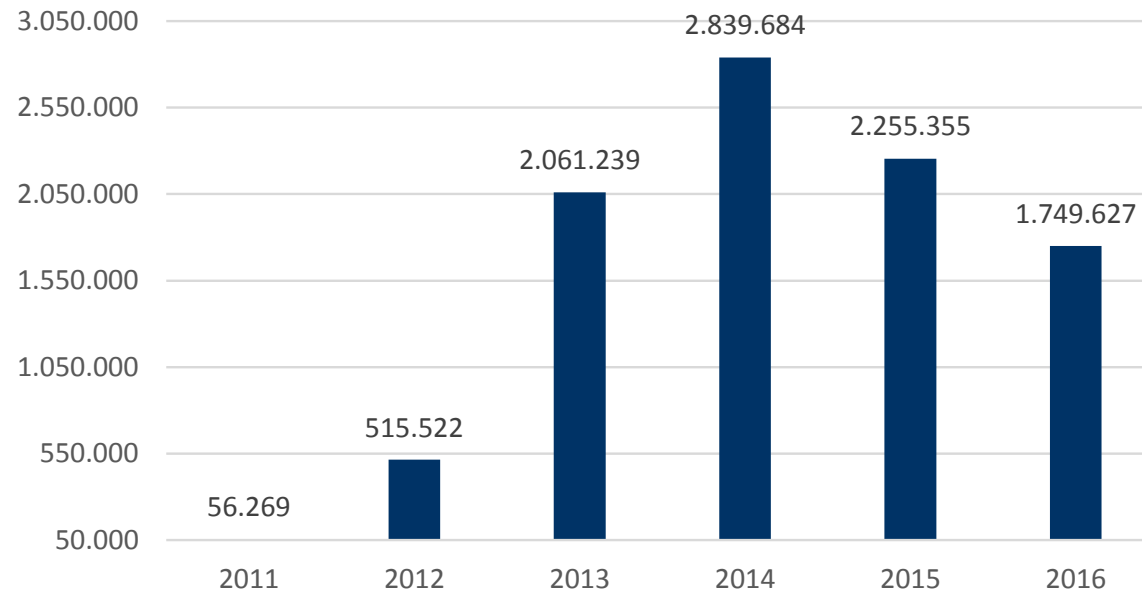
**No. sustainable school experiences logged on the Bizkaia 21 website**



## 2nd AC+10. Local management towards sustainability

- SL 2.4. Implant sustainability across society in general
  - Obj. 2.4.2. Develop access to, and proactive dissemination of, information on sustainability processes, such as outcomes from implementing plans, sustainability indicators, etc.

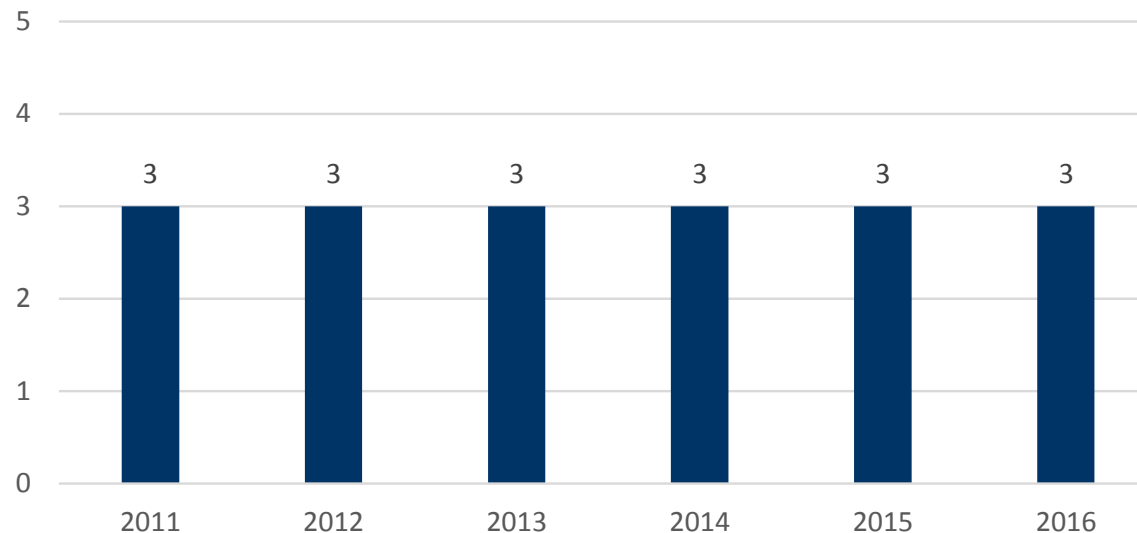
**No. hits on the Bizkaia 21 website per year**



## 2nd AC+10. Local management towards sustainability

- SL 2.5. Promote a tax model which favours sustainable development
  - Obj. 2.5.3. Eliminate tax fraud to achieve greater equality and social justice in how society shares financial burdens

**No. actions on eliminating tax fraud, from those listed by the Treasury and Finance Department**

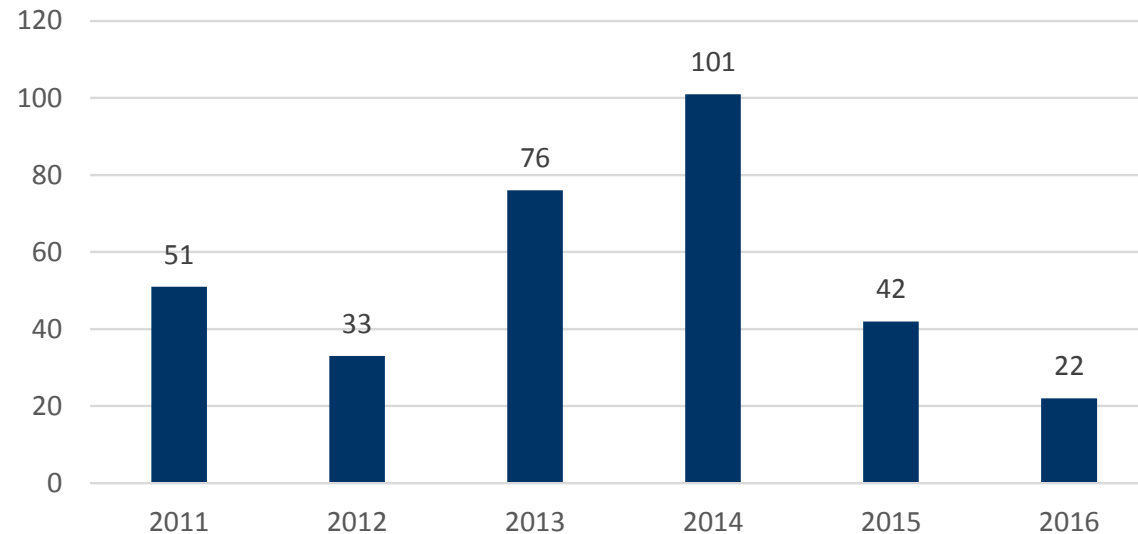




## 3rd AC+10. Natural common goods

- SL 3.1. Conserve and maximise the potential of Biscay's natural environment
  - Obj. 3.1.4. Reduce the environmental impact of different infrastructures

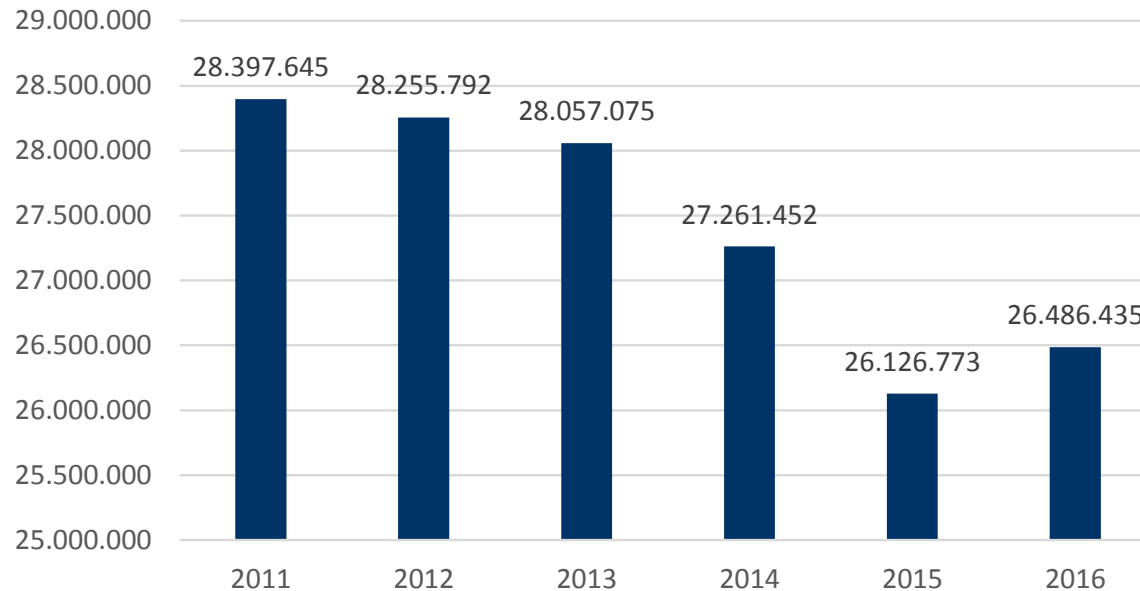
**No. plans, programmes and projects submitted for Environmental Impact Assessment**



## 3rd AC+10. Natural common goods

- SL 3.2. Improve air quality in Biscay
  - Obj. 3.2.1. Encourage municipal actions to improve air quality

No. Bizkaibus users

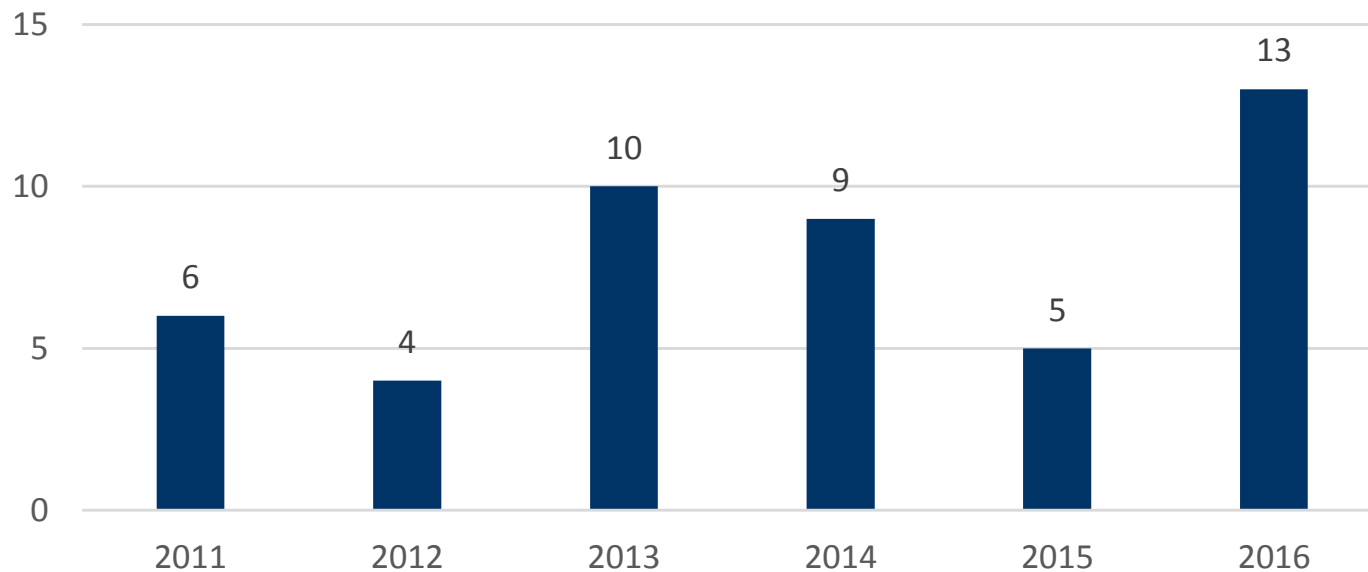




## 3rd AC+10. Natural common goods

- SL 3.3. Promote good water management in Biscay
  - Obj. 3.3.4. Improve the quality of watercourses and complete existing sanitation and purification plans

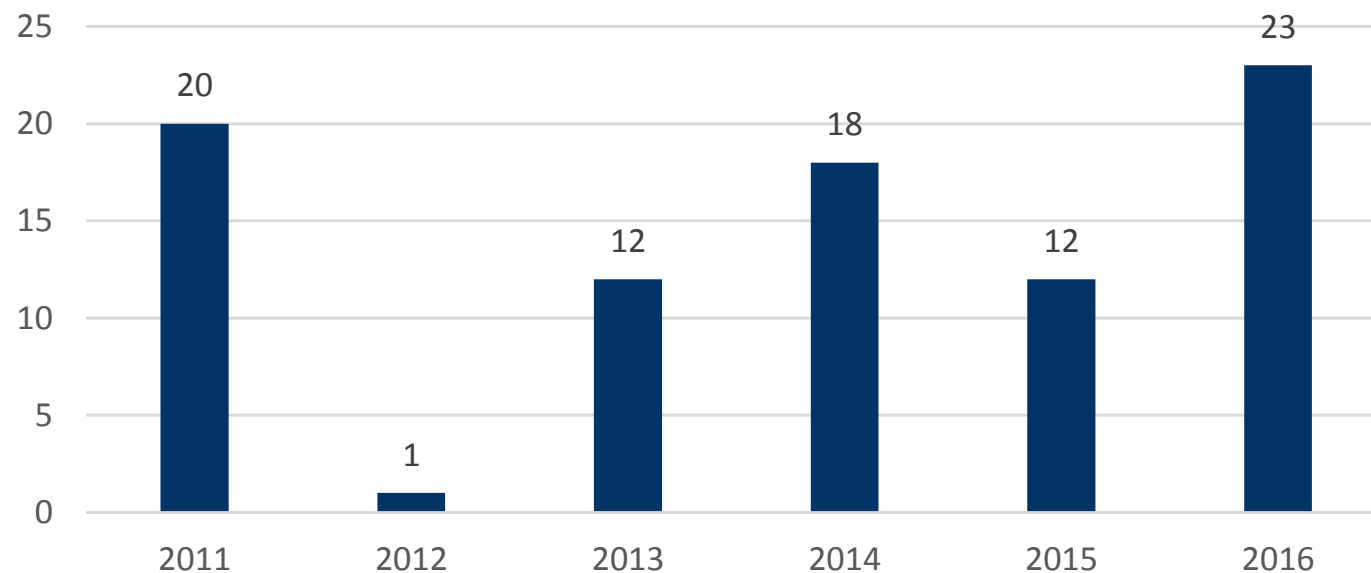
**No. actions carried out to complete provisioning infrastructure in the primary network**



## 3rd AC+10. Natural common goods

- SL 3.3. Promote good water management in Biscay
  - Obj. 3.3.4. Improve the quality of watercourses and complete existing sanitation and purification plans

**No. actions carried out to complete sanitation infrastructure in the primary network**

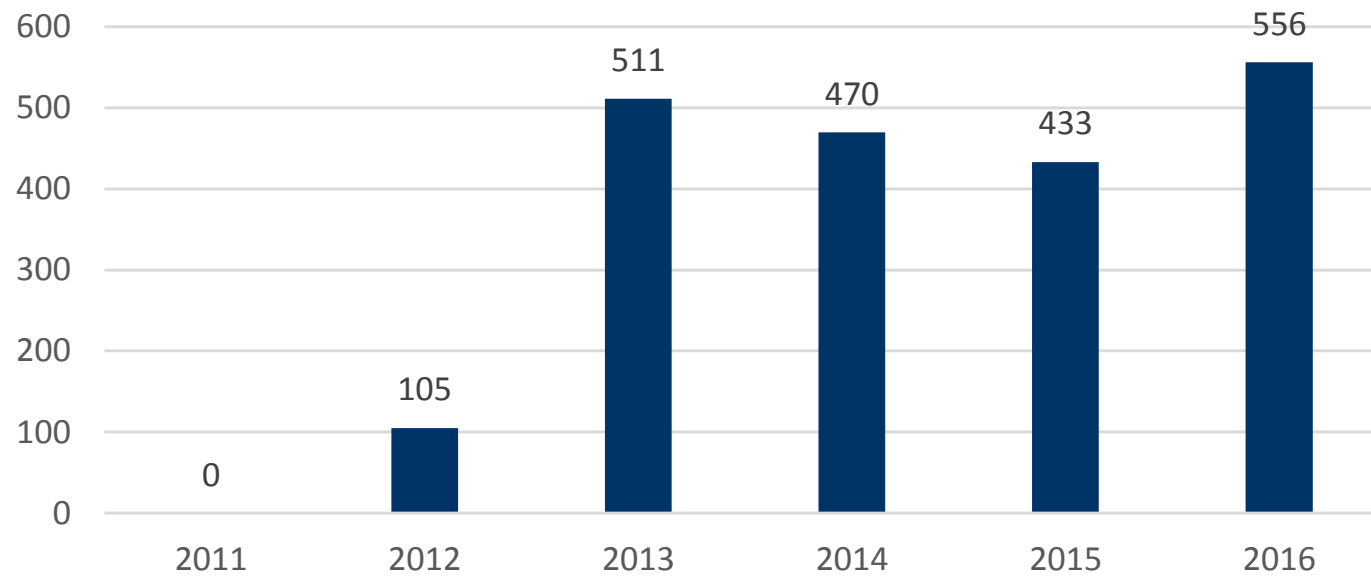


# 4th AC+10. Responsible consumption and lifestyle choices



- SL 4.2. Encourage more sustainable works, goods and services in the market
  - Obj. 4.2.2. Educate around sustainable consumption and its benefits, and encourage changes in daily consumption habits

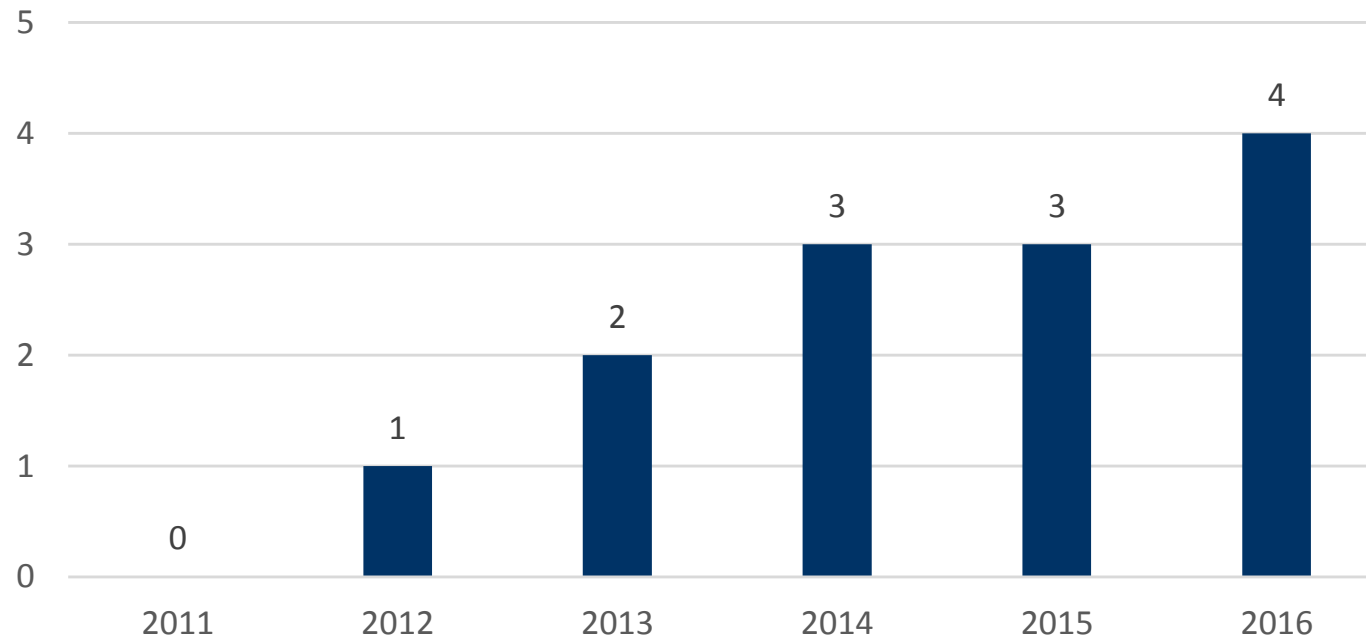
**No. participants each year in GAP Programme campaigns around responsible consumption**



## 4th AC+10. Responsible consumption and lifestyle choices

- SL 4.2. Encourage more sustainable works, goods and services in the market
  - Obj. 4.2.2. Educate around sustainable consumption and its benefits, and encourage changes in daily consumption habits

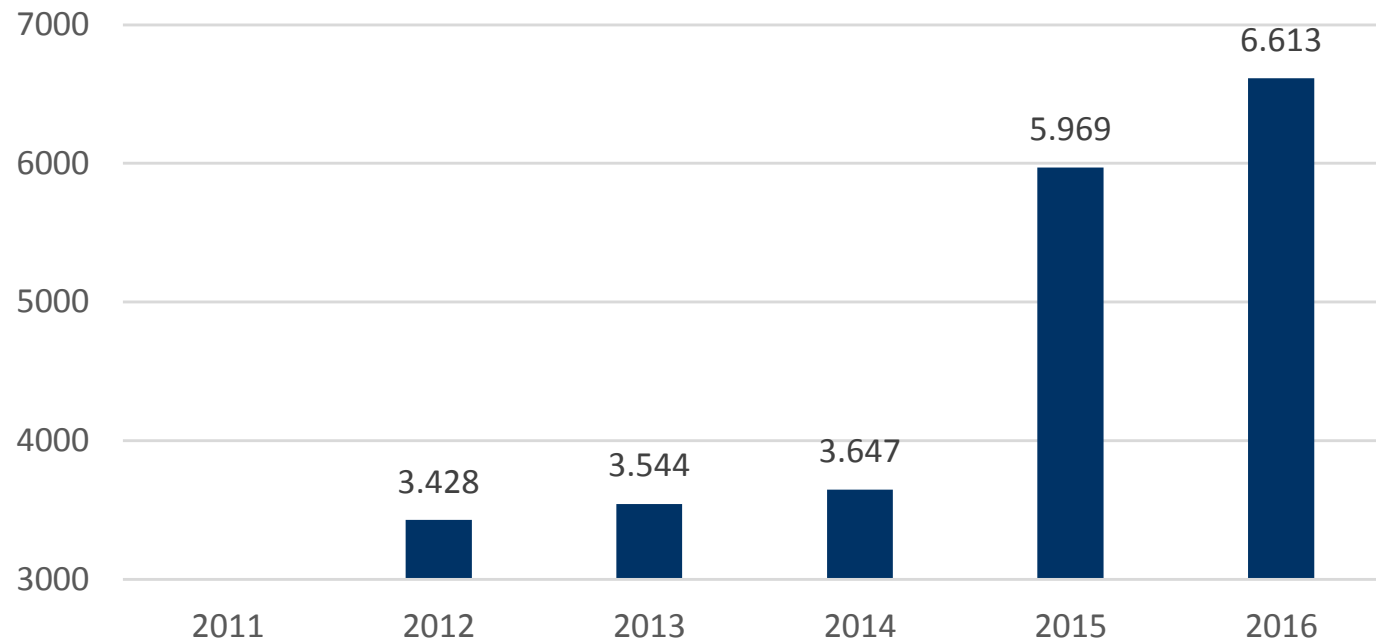
**No. teaching initiatives on responsible consumption integrated into the PAES**



# 4th AC+10. Responsible consumption and lifestyle choices

- SL 4.3. Reduce waste generation and improve waste management
  - Obj. 4.3.4. Encourage compost production using organic material

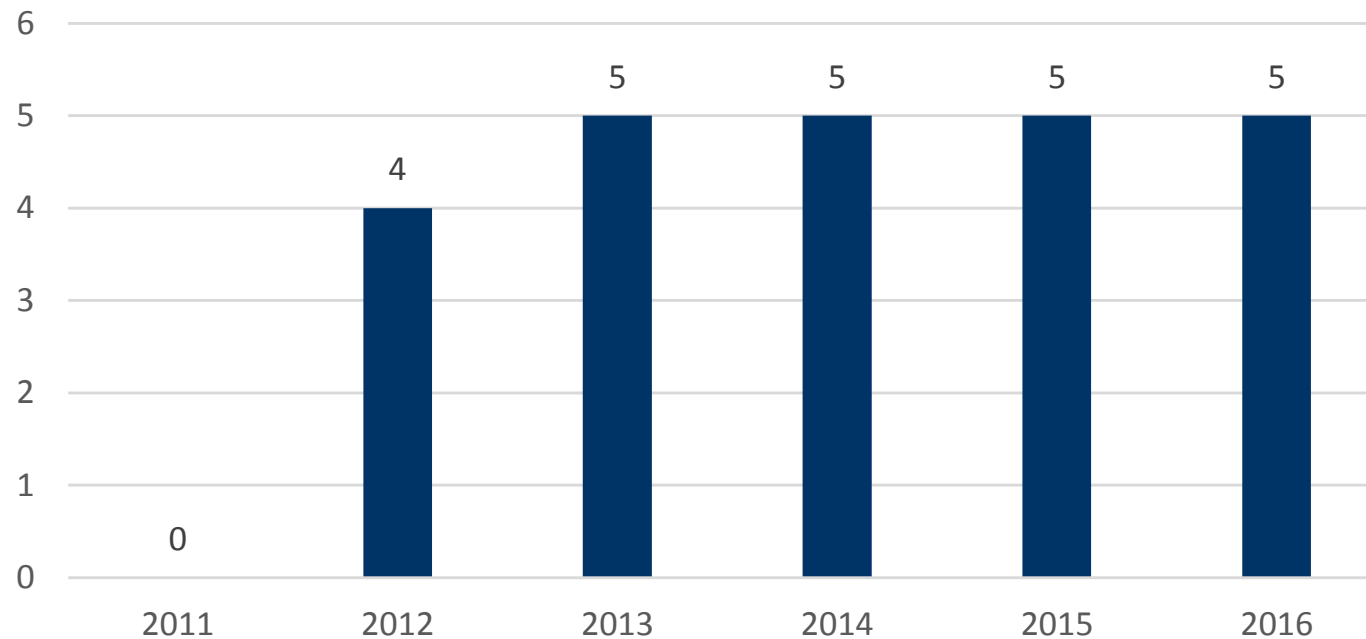
**Amount of organic waste collected per year (T/year) for compost production**



## 5th AC+10. Planning and design

- SL 5.1. Develop a sustainable town planning framework
  - Obj. 5.1.1. Incorporate environmental, economic, social, cultural and health considerations into land use planning management

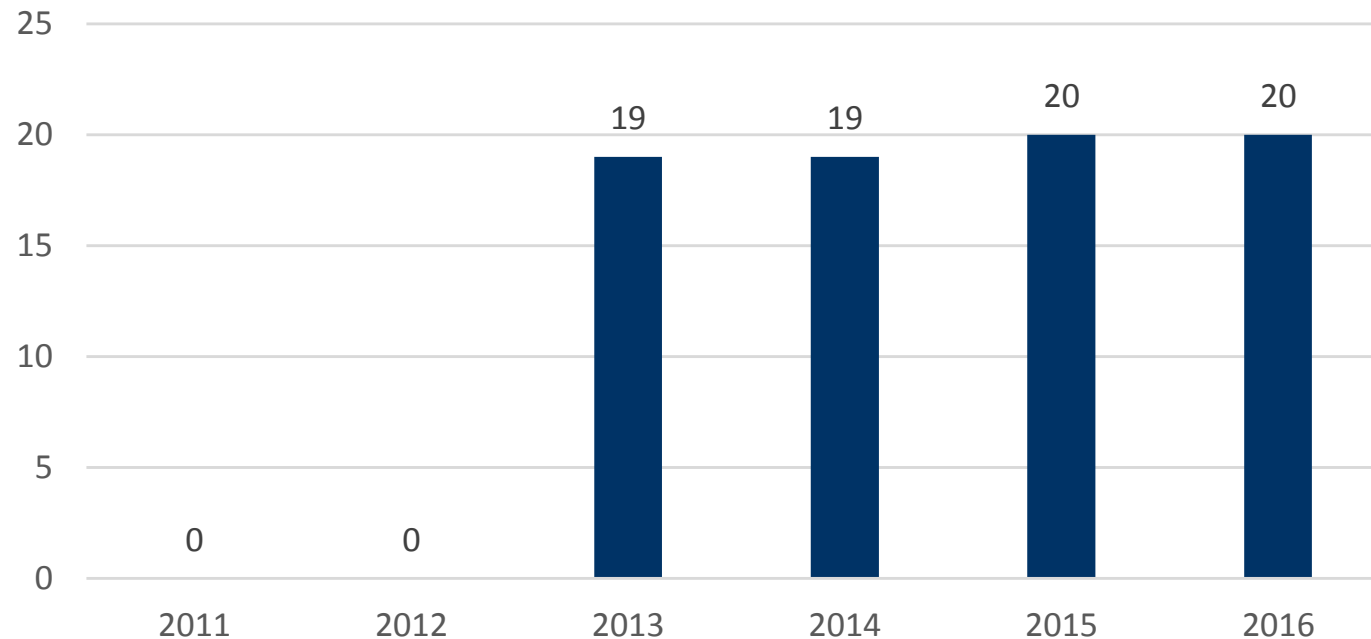
**No. Partial Land Use Plans approved which include sustainability criteria**



## 6th AC+10. Better mobility, less traffic

- SL 6.1. Promote sustainable transport in Biscay
  - Obj. 6.1.4. Encourage people to make more journeys on foot or by bike and to avoid using their own car for leisure travel

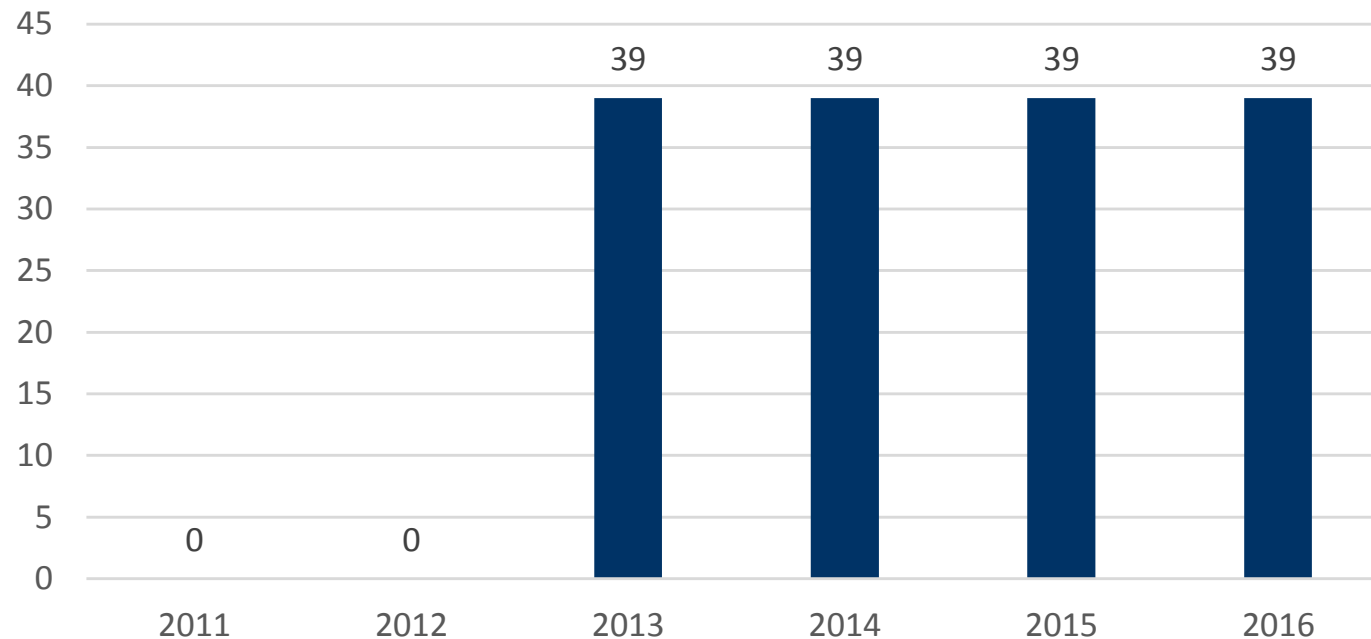
**No. public transport stations with bike hire points**



## 6th AC+10. Better mobility, less traffic

- SL 6.1. Promote sustainable transport in Biscay
  - Obj. 6.1.4. Encourage people to make more journeys on foot or by bike and to avoid using their own car for leisure travel

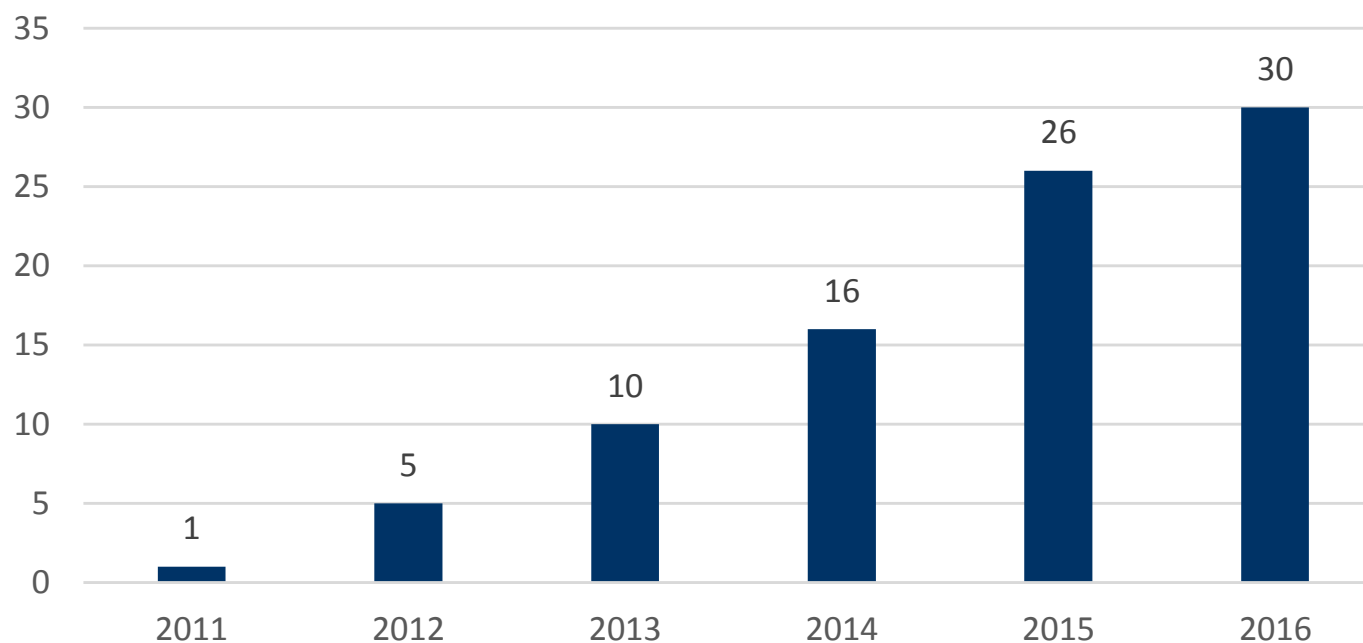
**No. municipalities with an urban bike lane network linked up with peri-urban bike lanes**



## 7th AC+10. Local action for health

- SL 7.2. Encourage the development of healthy towns and cities
  - Obj. 7.2.1. Guarantee a quality natural environment in terms of air, water, soil, noise, light pollution and other factors

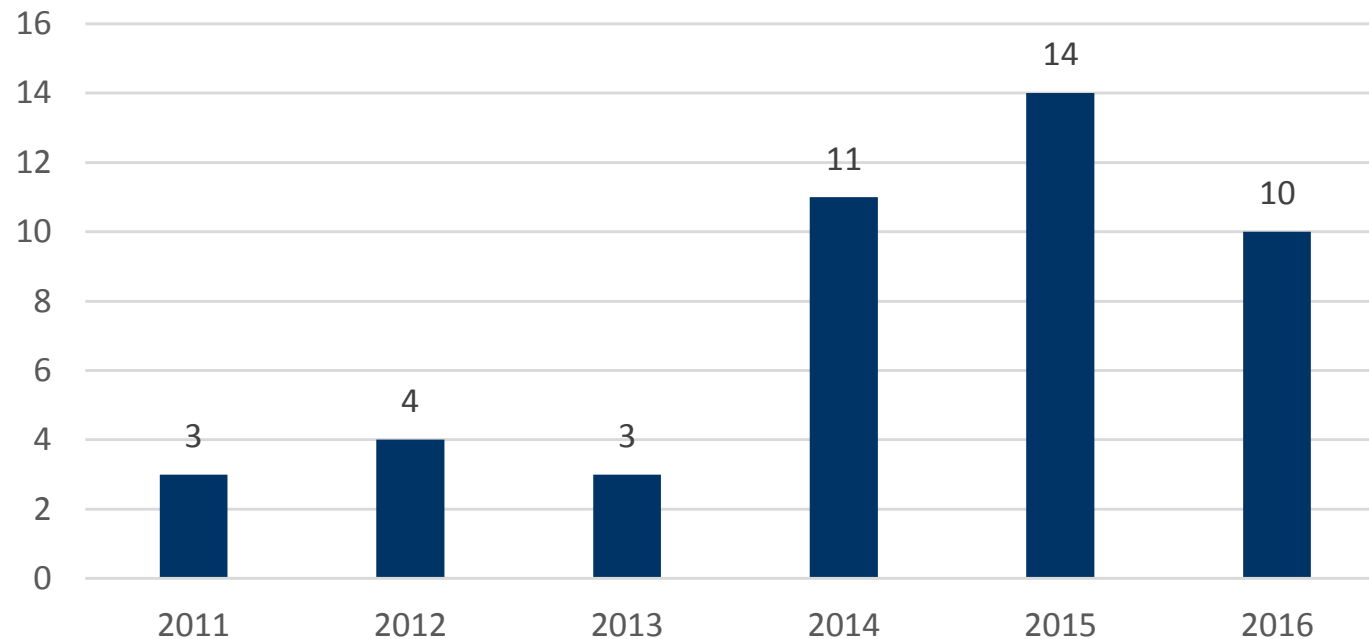
**No. town halls which have incorporated acoustic zoning into their planning policies**



## 7th AC+10. Local action for health

- SL 7.1. Promote good health in Biscay
  - Obj. 7.3.3. Promote active participation during all phases of life and at all ages to improve people's experience of old age throughout the region

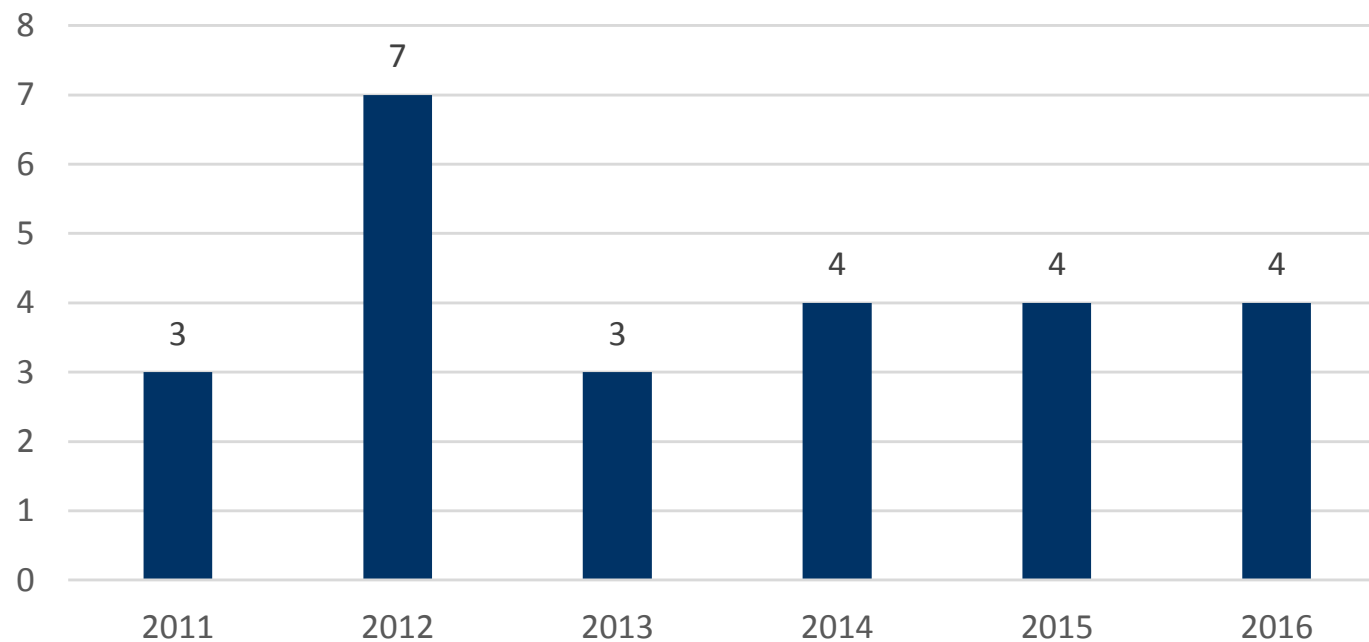
**No. information campaigns carried out aimed at older people**



## 7th AC+10. Local action for health

- SL 7.3. Promote Active Ageing in Biscay
  - Obj. 7.3.4. Encourage lifelong learning

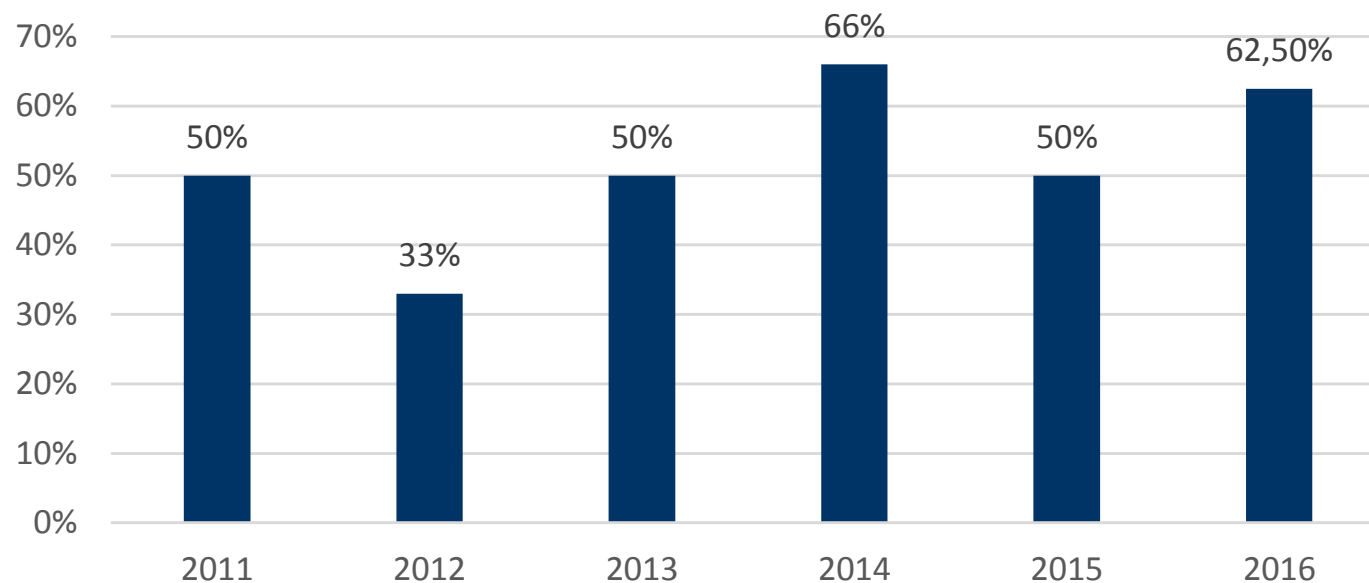
No. cultural and hobby courses run



## 8th AC+10. Vibrant and sustainable local economy

- SL 8.3. Establish the foundations of a sustainable economy and promote responsible business management
  - Obj. 8.3.2. Promote the implementation of Sustainability Schemes (plans around equality, multiculturalism, corporate responsibility, environmental management systems, etc.) within the Biscay business network

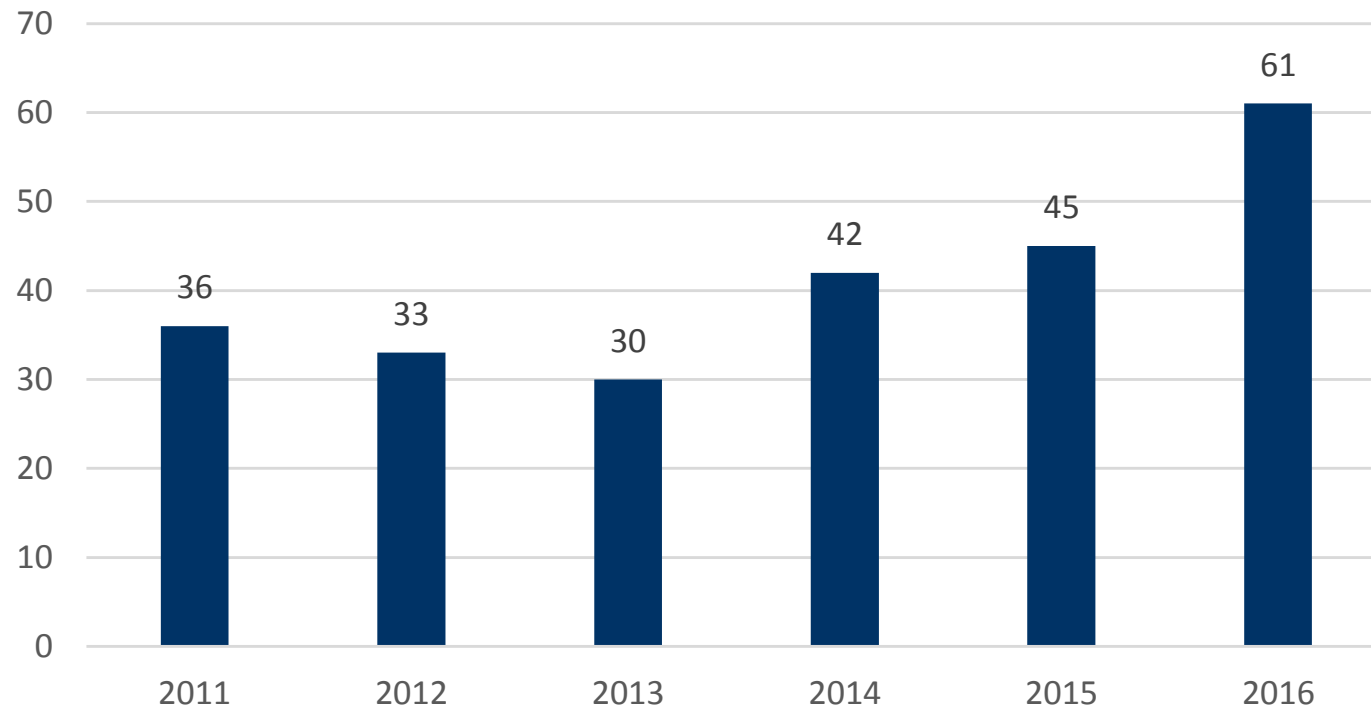
**% decrees which include the implementation of sustainability schemes in their assessment criteria**



## 8th AC+10. Vibrant and sustainable local economy

- SL 8.3. Establish the foundations of a sustainable economy and promote responsible business management
  - Obj. 8.3.4. Strengthen local markets and enterprises

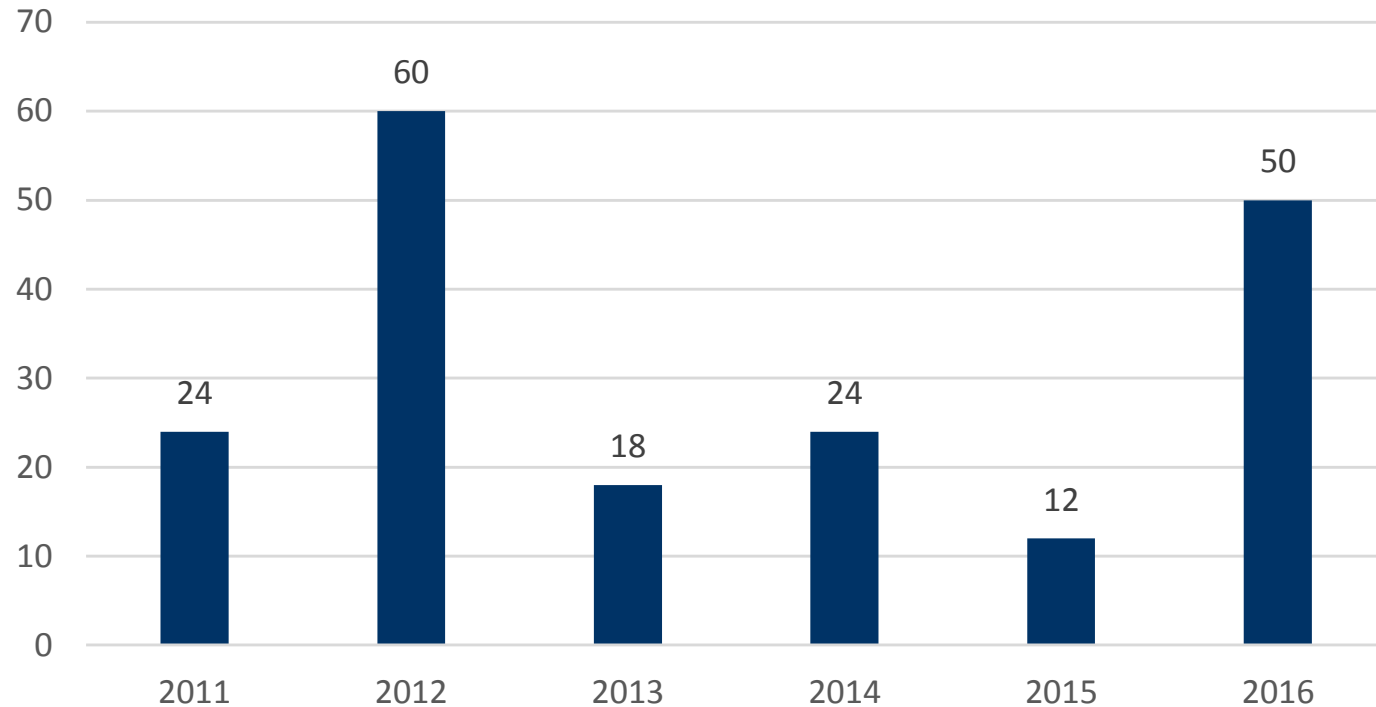
No. artisans financed



## 8th AC+10. Vibrant and sustainable local economy

- SL 8.4. Encourage sustainable tourism in Biscay
  - Obj. 8.4.2. Promote quality sustainable tourism throughout Biscay, encouraging medium to long term trips to the area

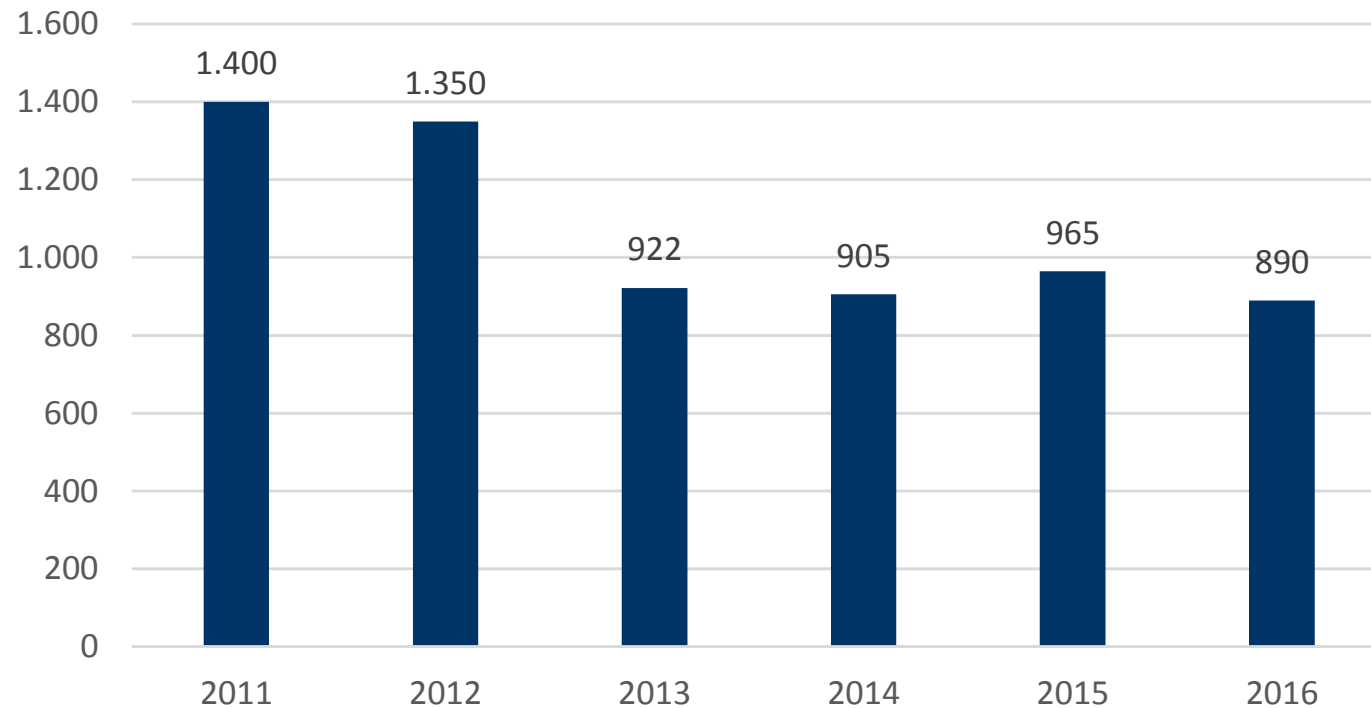
**No. sustainable tourism initiatives created**



## 9th AC+10. Social equity and justice

- SL 9.2. Promote local cultural identity
  - Obj. 9.2.1. Broaden the understanding and use of the Basque language

**No. activities offered in Basque**

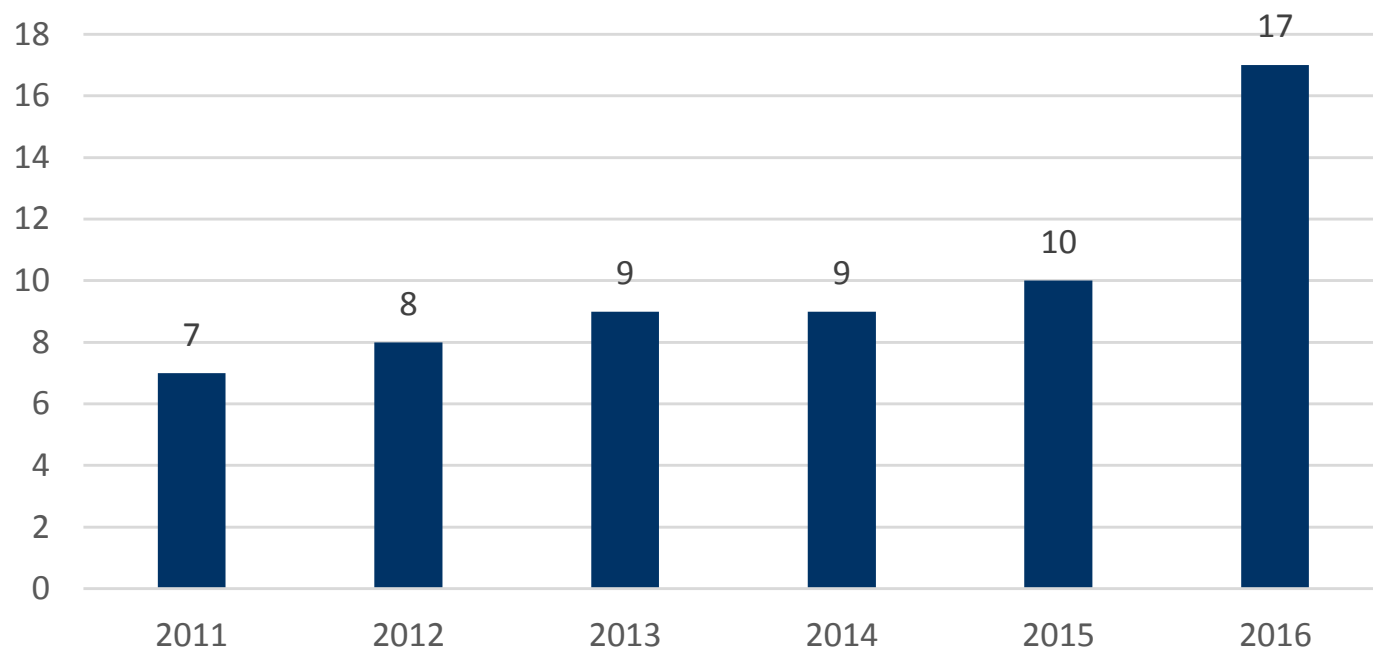


## 10th AC+10. Local to global



- SL 10.2. Mitigate the effects of climate change
  - Obj. 10.2.1. Develop actions geared towards reducing greenhouse gas emissions, saving energy through energy efficiency measures and increasing renewable energy use, in line with European objectives

**No. municipal or regional sustainable energy plans approved**

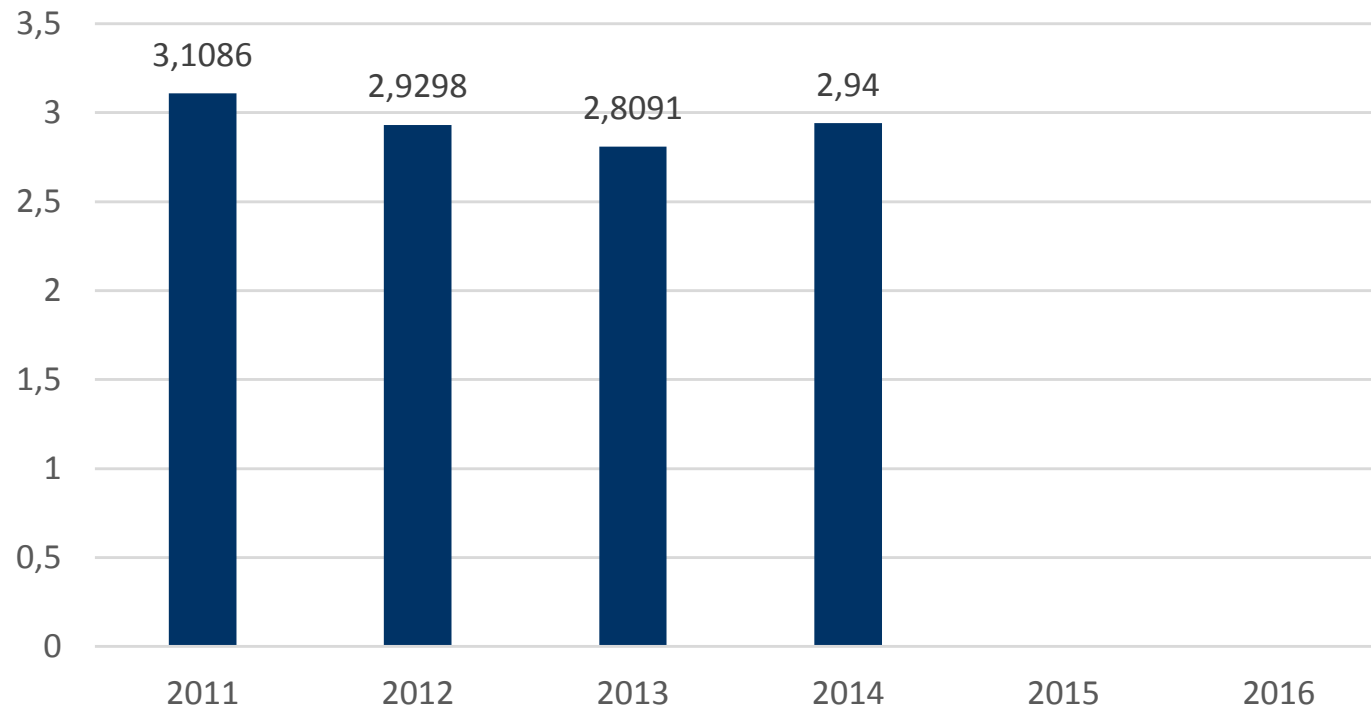


## 10th AC+10. Local to global



- SL 10.3. Promote environmental justice
  - Obj. 10.3.1. Reduce the ecological footprint of Biscay

Ecological footprint of Biscay



Bizkaia 21



ALIGNED WITH AALBORG+10  
COMMITMENTS



Achievements linked to  
the PB21



## AC+10 1. GOVERNANCE

Recognition of the concept of a Sustainability Agent

Programme of Sustainability Agent meetings

## *PB21 monitoring and evaluation programme (2011-2016)*

Creation of a Regional Policy Coordination Committee

Provision of guidance to D.F.B. employees on tools and methodologies for mainstreaming new policies

Increased involvement of General Assemblies and of the Regional Government of Biscay in European and international initiatives to consolidate sustainability policies

Training campaigns about the Bizkaia 21 Programme, Local Agenda 21 and the Aalborg+10 Commitments, aimed at staff in the Regional Government as well as those working in municipal and supra-municipal entities.



## AC+10 2. LOCAL MANAGEMENT TOWARDS SUSTAINABILITY

Increased involvement of General Assemblies and of the Regional Government of Biscay in European and international initiatives to consolidate sustainability policies

Training campaigns about the Bizkaia 21 Programme, Local Agenda 21 and the Aalborg+10 Commitments, aimed at staff in the Regional Government as well as those working in municipal and supra-municipal entities.

Maintaining and updating the Biscayan System of Sustainability Indicators

Evaluation of the contribution of the D.F.B.'s different plans and programmes to the Aalborg+10 Commitments (+10)

Encouraging Biscayan municipalities to join European initiatives and projects with a view to implementing sustainable policies

Organisation of meetings involving the municipalities in Biscay which are members of the ICLEI

## *Setting up the Bizkaia 21 website*

Collaborating to organise sustainable meetings in Biscayan educational institutions

Updating the D.F.B.'s Action Plan on Sustainability Education as per the new Bizkaia 21 Programme (2011-2016) and other sustainability plans or programmes



## AC+10 3. NATURAL COMMON GOODS

Encouraging the creation and implementation of management plans for protected species

***Developing the research project titled 'Millennium Ecosystem Assessment in Biscay'***

Creation of the Catalogue of Ecosystem Services (provisioning, regulating and cultural services) for human wellbeing in Biscay



## AC+10 4. RESPONSIBLE CONSUMPTION AND LIFESTYLE CHOICES

Inclusion of content around sustainable public procurement in the degree and job training programme

Running annual GAP Programme campaigns on responsible consumption and use of resources

### *Implementation of the Biscay Urban Waste Prevention Plan 2010-2016*

Provision of organic waste bins in town and cities throughout the Historical Territory of Biscay

## AC+10 5. PLANNING AND DESIGN

*Developing a Catalogue of Good Practice in sustainable town planning which can be integrated into regional land use planning and into town planning policies throughout Biscay's towns and cities*

**AC+10 6. BETTER MOBILITY, LESS TRAFFIC**

*Launch of voluntary, experimental remote working with specific groups*

**AC+10 7. LOCAL ACTION FOR HEALTH**

*Encouraging the development of the Age-friendly Cities concept in towns and cities across Biscay*

Collaborating with the Basque Government's Department of Health on preventive healthcare and health promotion programmes



## AC+10 8. VIBRANT AND SUSTAINABLE LOCAL ECONOMY

*Establishing collaboration agreements with the UNESCO Chair in Sustainable Development and Environmental Education of the University of the Basque Country*

## AC+10 9. SOCIAL EQUITY AND JUSTICE

*Strengthening networks around cultural diversity to facilitate greater public and social engagement*



## AC+10 10. LOCAL TO GLOBAL

Encouraging the inclusion of sustainability in development cooperation work and in educational and awareness-raising actions

### *Establishing a Sustainable Energy Strategy for Biscay*

Calculating the ecological footprint of Biscay annually

Bizkaia 21



# Survey of Sustainability Agents



## THE SURVEY

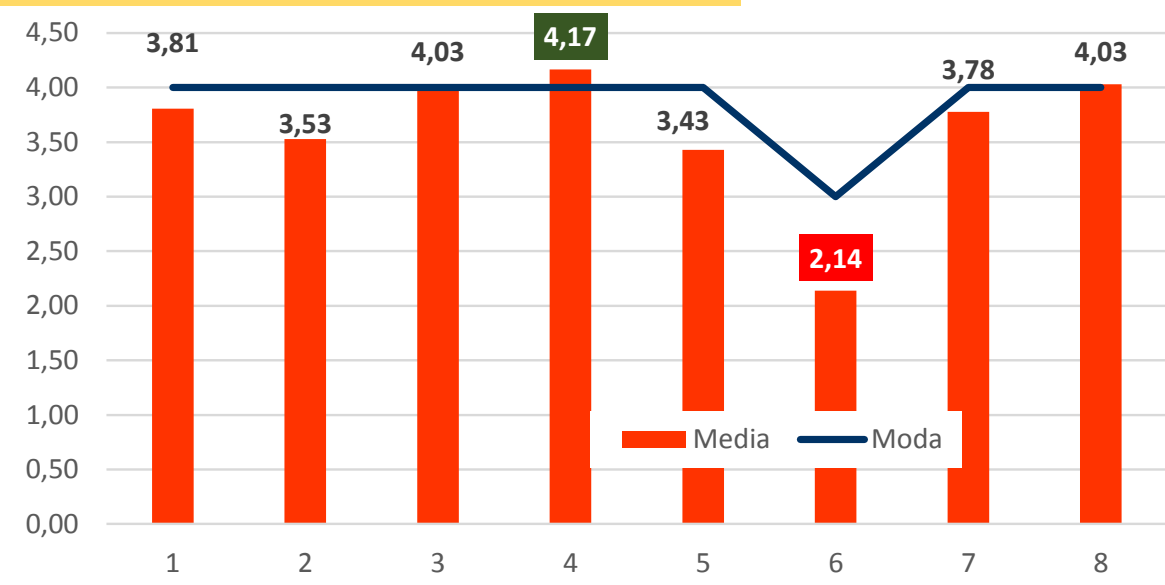
- 8 questions
  - 5 satisfaction levels
- 1 open question
- X responses

## THE RESPONSES

- 36 responses
  - 32 responded to 8 questions
  - 4 responded to 7 questions
  - 16 responded to the open question



- 1. Have you gained a sufficient understanding of the relationship between your work area and sustainability?
- 2. Do you think the Bizkaia 21 Programme is useful for the General Directorate or service where you work?
- 3. Was your involvement in the group of Sustainability Agents a satisfying experience?
- 4. Has the role of Sustainability Agent afforded you a greater understanding of the D.F.B. and other cross-cutting issues?
- 5. Would you be interested in being a Sustainability Agent for other platforms (land use planning...)?
- 6. Has your temporary role as Sustainability Agent been problematic for your main job?
- 7. Were the PB21 meetings and monitoring presentations satisfactory?
- 8. When required, did you receive satisfactory technical assistance?





- A more flexible system for including and eliminating/changing actions, objectives etc.
- Preparatory work in advance of full meetings, by Departments.
- In my view, the assessment criteria are not appropriate.
- Tekniko arloan guztion artean B21ean egindako lana zaila da politiko mailan baliogarri gisa azaltzea. Eguneko lanetik aparteko gauza edo lehentasunik gabekotzat hartzen da askotan.
- Egia esan , iraunkortasun Eragile epe laburrean izan nintzela eta gaiari buruzko ezagutza sakona ez nuela lortu. Baina ikuspegi honek, ekintzak modu koherenteago baten egiten laguntzen du.
  - Azkenik, iraunkortasun ikusmolde honek, desberdinak izan ahal diren eta, lehen ikustaldi baten, zerikusirik ez duten ekintzei homogeneotasun bat edo batasun bat ematen die.
  - Lurralde antolaketaren kudeaketari dagokionez , iraunkortasunaren ikuspegiak eta bete antzeko batzuk aberastasun ikaragarria gehitu ahal dute.
- No support from the Departments. Hard to obtain information from the different areas. (Various responses)



- In the future, following approval of our 3rd Cooperation Plan, we will focus on the concept of 'PUBLIC POLICY COHERENCE'. It will be hugely important to document our experience in this regard in the coming years.

- We could have provided more support to the group by inviting them to participate in aspects of our work.

- Euskararen normalizaziorako bide luzean eginiko jarduerak berebiziko garrantzia dute iraunkortasunerako, zeren gizartearen eguneroko bizimoduan baitaude sustraiturik. Egiazko elebitasuna dugu, baita iraunkortasunaren arloan ere, helburu desiragarria.

- The actions should have been assessed by the Services which needed to implement them.

Two suggestions for future plans:

- The question around designing actions should be 'What could you do...'

- Once all the actions are defined, we should identify those which have 'leverage', and from that moment on focus exclusively on these 'leverage actions', since these are the ones which will 'move' Biscay.

Gune Irekiak non aplikarri diren, horretan lagundu dezaket gustura: [eleder.aurtenetxe@gmail.com](mailto:eleder.aurtenetxe@gmail.com)



The PB21 and the Sustainability Agents' forum have been valuable instruments for understanding the totality of D.F.B. policies and activity which are geared towards sustainability. .

The PB21 could have been linked organisationally to the Department of the Presidency/Leader of the Regional Government. This would have increased its impact and encouraged other sectoral departments to take responsibility for their areas, with the incorporation of comprehensive, shared and coordinated sustainability criteria.

The Sustainability Agents at all have times have been open, honest and willing to collaborate with other departments. Such an approach is an attribute and a human asset which should be kept in mind in the interests of future work.

Need for an interdisciplinary, transversal entity within the Regional Government which would get involved in all management stages and processes, this making them more effective and efficient.

This group carries out important work. I have thoroughly enjoyed learning about the versatility and cross-cutting nature of the Bizkaia 21 Programme. I've even been surprised.



[www.bizkaia21.eus](http://www.bizkaia21.eus)

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